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For all enquiries relating to this agenda please contact Rebecca Barrett (Tel: 01443 864245 Email: barrerm@caerphilly.gov.uk)

Date: 6th December 2021

Dear Sir/Madam,

A digital meeting of the **Licensing and Gambling Committee** will be held via Microsoft Teams on **Tuesday, 14th December, 2021** at **10.00 am** to consider the matters contained in the following agenda. You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required should you wish to do so.

This meeting will be recorded and made available to view via the Council's website, except for discussions involving confidential or exempt items. Therefore the images/audio of those individuals speaking will be publicly available to all via the recording on the Council website at www.caerphilly.gov.uk

Yours faithfully,

Christina Harrhy
CHIEF EXECUTIVE

AGENDA

Pages

- 1 To receive apologies for absence.
- 2 Declarations of Interest.

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.



To receive and consider the following report(s): -

3 Gambling Act 2005 - Review of Statement of Licensing Policy.

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Circulation:

Councillors M.A. Adams, Mrs E.M. Aldworth, J. Bevan, P.J. Bevan, D. Cushing, W. David, M. Davies, D.C. Harse, D.W.R. Preece, Mrs D. Price, J.E. Roberts, J. Simmonds (Chair), Mrs J. Stone and W. Williams (Vice Chair)

And Appropriate Officers

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Agenda Item 3



LICENSING AND GAMBLING COMMITTEE – 14TH DECEMBER 2021

SUBJECT: GAMBLING ACT 2005 – REVIEW OF STATEMENT OF

LICENSING POLICY

REPORT BY: CORPORATE DIRECTOR, ECONOMY AND ENVIRONMENT

1. PURPOSE OF REPORT

1.1 To inform Members of the result of consultation carried out to review the Statement of Gambling Licensing Policy. The report is seeking the views of Members prior to its presentation to Council on 26th January 2022.

2. SUMMARY

- 2.1 In accordance with the Gambling Act 2005, the Licensing Authority must prepare, consult upon and approve a Gambling Statement of Licensing Policy that must be reviewed every three years. The current Policy was approved by Council and published in January 2019. The policy must contain objectives regarding the following:-
 - Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
 - Ensuring that gambling is conducted in a fair and open way, and
 - Protecting children and other vulnerable persons from being harmed or exploited by gambling.

3. RECOMMENDATIONS

3.1 That the Committee consider and offer any comment to Council on the revised Statement of Gambling Licensing Policy, prior to submission to Full Council on 26th January 2022.

4. REASONS FOR THE RECOMMENDATIONS

4.1 In order to give effect to the statutory obligations imposed by the Gambling Act 2005 and any Regulations made under the Act.

5. THE REPORT

- 5.1 In accordance with the above Act, the Licensing Authority has a duty to publish a Policy which sets out the principles that it will apply when dealing with gambling premises, gaming permits, lottery registrations, and other gambling notices associated with gaming.
- 5.2 The UK Government is currently undertaking a review of the Gambling Act 2005 with a view to ensuring that the regulatory framework is fit for purpose within the digital age and can continue to meet its aims of protecting children and vulnerable people, prevent gambling related crime, and keep gambling fair and open. A White Paper is expected later this year which may result in legislative changes that will require a comprehensive review of the statement of principles in the near future. However, this will not avoid the statutory requirement to now review and publish a statement of principles for the next three-year period.
- 5.3 The Policy has been reviewed and a consultation exercise undertaken with relevant bodies, individuals, residents and businesses throughout the Borough who have been invited to comment. The consultation period commenced on 8th October 2021 and ran until the 8th November 2021.
- 5.4 When preparing the revised Statement, the Authority must have regard to legislative changes and the Guidance issued by the Gambling Commission. In addition, the policy has been developed following collaboration with neighbouring authorities comprising the Gwent Licensing Forum, i.e. Torfaen, Monmouthshire, Blaenau Gwent and Newport. The collaboration addressed common themes affecting all authorities but did not address local issues or considerations particular to each authority.
- 2 responses have been received during the consultation period. A response was received from Gamble Aware, a charitable organisation specialising in prevention and treatment services from gambling harms who acknowledged receipt of consultation and the ability to comment on the council's policy. Whilst they did not provide specific feedback on the council's policy, they highlighted areas in the UK which showed a prevalence of problem gambling, recommended Local Government Association (LGA) publications in the public domain which offer guidance in relation to gambling related harms. The Charity was supportive of local authorities which undertake analysis for areas with increased level of risk and encouraged local authorities to signpost people to the National Gambling helpline and its website in relation to offering of support as part of the National Gambling Service. The contact telephone number and website for Gamble Aware will be added to the information section within the council's policy.

One resident response was received anonymously which stated that "Too many licenses granted for too many events with insufficient staff to check and monitor" However, no other information was provided in order to clarify the context of the comments.

The revised Statement of Gambling Licensing Policy is attached as Appendix 1 with amendments shown as track changes. The main body of the policy remains generally unchanged apart from updated contact details for responsible authorities and revised dates for consultation, publication etc. The main change relates to annex 7 Mandatory, Default and Caerphilly County Borough Council's Pool of Model Conditions for Gambling Premises Licences. Previous versions of the policy included

the mandatory and default conditions but not the Caerphilly CBC Pool of Model conditions.

The existing statement has been effective and continues to achieve its aims, Officers are aware that UK Government are undertaking a review of the effectiveness of the Gambling Act 2005 and a White Paper is expected before the end of the year which may lead to legislative changes. This may require a more comprehensive review of the statement of Licensing Policy in the near future.

- 5.7 Mandatory conditions are specified by regulations and are applied to the relevant category of premises licence and cannot be removed or varied in anyway. Default conditions will be applied to the relevant category of premises licence unless the applicant or licensee specifies that the default conditions are to be removed within their new or variation application.
- 5.8 Model conditions can be used by the applicant of a new premises licence, provisional statement or licensees varying their licence. The applicant or licensee can select the conditions that they feel will enable them to demonstrate how they will ensure that the premises will operate so as not to impact upon the licensing objectives. Gambling operators are recommended during their local risk assessment process to identify control measures, such as conditions to mitigate the impact on the licensing objectives by that premises. These model conditions can be selected to address the risk of impacts identified in these assessments.
- 5.9 These conditions can also be used by responsible authorities or interested parties when making representations on applications submitted to the Licensing Authority. Members of a Licensing Sub-Committee will have regard to these conditions when determining applications and may choose to add one or more conditions or variations of them depending on the concerns raised during the determination process.
- 5.10 Model conditions are not intended to be used as blanket conditions applied to each premises licence. It may appear from the list that the conditions are repetitive, however there are subtle differences so gambling operators, responsible authorities and interested parties are advised to find the most appropriate condition to mitigate the identified risk. The model conditions are not an exhaustive list and new or amended versions of model conditions can be produced to meet the specific requirements of that application.
- 5.11 The model conditions have been put under general topic headings to assist in identifying particular conditions that may address specific issues raised. By the side of each condition a reference to the relevant licensing objective that they relate is indicated. The codes used for the licensing objectives are:
 - **CD** preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime.
 - **FO** ensuring that gambling is conducted in a fair and open way.
 - **CV** protecting children and other vulnerable persons from being harmed or exploited by gambling.
- 5.12 Following consideration by this Committee, the Policy will be presented to Council for final approval on the 26th January 2022.

5.13 Conclusion

The main alterations to the policy relate to Annex 7 and the listing of all Mandatory, Default and optional Model conditions in one place for ease of use. The pool of model conditions will assist gambling operators, responsible authorities and interested parties when considering conditions to deal with specific issues and concerns. These conditions will also encourage a consistent approach to the drafting and imposition of conditions on premises licences. Officers will continue to monitor the UK Government review of the Gambling Act 2005 and if required address any legislative changes brought about from any review.

6. ASSUMPTIONS

6.1 No assumptions have been made or were thought necessary.

7. SUMMARY OF INTEGRATED IMPACT ASSESSMENT

7.1 The changes to the policy as a result of this review are minor and merely provide information on licensing conditions in one part of the policy with additional information in order to increase understanding and assist relevant parties. The model pool of conditions can be selected as required and appropriate and standardised wording aids consistency in the sector. The UK Government is currently undertaking a review of the Gambling Act 2005 with a view to ensuring that the regulatory framework is fit for purpose within the digital age and can continue to meet its aims of protecting children and vulnerable people, prevent gambling related crime, and keep gambling fair and open. A White Paper is expected later this year which may result in legislative changes that will require a comprehensive review of the statement of principles in the near future. However, this will not avoid the statutory requirement to now review and publish a statement of principles for the next three-year period.

An Integrated Impact Assessment has been completed and is attached at Appendix 2.

8. FINANCIAL IMPLICATIONS

8.1 There are no financial implications associated with this report.

9. PERSONNEL IMPLICATIONS

9.1 There are no personnel implications associated with this report.

10. CONSULTATIONS

10.1 This report has been sent to the Consultees listed below and all comments received are reflected in this report. As detailed in 5.3 above, the revised policy has also been circulated for consultation to relevant stakeholders and all responses considered before finalising the policy.

11. STATUTORY POWER

11.1 Gambling Act 2005. The decision is the responsibility of the full Council.

Author: Lee Morgan, Licensing Manager, morgal16@caerphilly.gov.uk

Consultees: Cllr Julian Simmonds, Chair, Licensing & Gambling Committee

Cllr, Walter Williams, Vice Chair, Licensing & Gambling Committee Cllr Nigel George, Cabinet Member for Waste, Public Protection & Street

Scene

Mark S. Williams, Corporate Director Economy and Environment Robert Hartshorn, Head of Public Protection, Community and Leisure

Services

Robert Tranter, Head of Legal Services and Monitoring Officer

Jacqui Morgan, Trading Standards, Licensing and Registrars Manager

Steve Harris, Head of Corporate Finance, S.151 Officer

Anwen Cullinane, Senior Policy Officer (Equalities and Welsh Language)

Shaun Watkins, HR Manager

Background Papers:

The current Statement of Gambling Licensing Policy can be found at Link to Statement of Gambling Licensing Policy

Appendices

Appendix 1 Revised Statement of Gambling Licensing Policy

Appendix 2 Integrated Impact Assessment

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APPENDIX 1

CAERPHILLY COUNTY BOROUGH COUNCIL

GAMBLING ACT 2005

STATEMENT OF LICENSING POLICY

Approved: 13th December 2018
Commencement: 31st January 2019

Licensing Section
Caerphilly County Borough Council
Ty Penallta
Tredomen Park
Ystrad Mynach
CF82 7PG

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Further copies may be obtained from the above address or from the website: http://www.caerphilly.gov.uk

This publication is available in Welsh. It is available in other languages and formats on request.

Mae'r cyhoeddiad hwn ar gael yn Gymraeg ac mewn ieithoedd neu fformatau eraill ar gais.

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1. STATEMENT OF LICENSING POLICY

1.1 Introduction

The Gambling Act 2005 requires the Council to prepare and publish a "Statement of Licensing Policy" that sets out the principles the Council proposes to apply in exercising its licensing functions when dealing with applications for Premises Licences, as required by the Act. Definitions of the terms used in this policy are attached as Annex 6.

This Policy Statement takes effect on 31st January 2019. This Licensing Authority will update and publish a new Licensing Policy whenever necessary but in any case within 3 years of the date of this Policy (or such period as may be determined by legislation), and will fully consult with partners, trade associations and residents groups as appropriate, any representations received will be considered at that time.

The Council reserves the right to amend this policy without consultation where it is necessary to ensure the policy reflects changes to national legislation or statutory guidance.

In producing the final Policy Statement the Council declares that it has had regard to the licensing objectives of the Gambling Act 2005, the Guidance to Licensing Authorities issued by the Gambling Commission, any codes of practice and any responses from those consulted on the Policy Statement.

The council acknowledges that it may need to depart from this Policy and from the guidance issued under the Act in individual and exceptional circumstances, and where the case merits such a decision in the interests of the promotion of the licensing objectives. Any such decision will be taken in consultation with the appropriate legal advisors for the Licensing Authority, and the reasons for any such departure will be fully recorded.

1.2 Equalities and Human Rights

The Equality Act 2010 legally protects people from discrimination in the workplace and in wider society. The characteristics that are protected by the Equality Act 2010 are age, disability, gender reassignment, marriage or civil partnership (in employment only), pregnancy and maternity, race, religion or belief, sex and sexual orientation.

The applicant shall have regard to this legislation. However, the Licensing Authority will not use licensing to pursue such issues, other than where supported by legislation and accepted good practice.

The Welsh Language (Wales) Measure 2011 makes both Welsh and English the official languages of Wales, and the Licensing Authority will ensure that it provides its services in accordance with the Council's current policies on Welsh language service provision and production of bilingual material.

The Human Rights Act 1998 incorporates the European Convention on Human Rights and makes it unlawful for a local authority to act in a way that is incompatible with such a right. The Licensing Authority will have regard to the Human Rights Act when considering any licensing issues, and particularly in respect of the way in which applications are considered and enforcement activities are carried out.

The Council expects that in granting an authorisation the holder of that authorisation will take all reasonable and practical steps to prevent and eliminate unlawful discrimination and to promote equality of opportunity and good relations within and between staff, customers and visitors. This is irrespective of a person's ethnic origin, sex, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non beliefs, use of Welsh language, British Sign Language and other languages, nationality, responsibility for any dependants or any other reason which cannot be shown to be justified.

The Council ensures that it treats all individuals and organisations who are renewing or making new applications for licenses, with equal respect both when corresponding with those individuals and organisations, and during the licensing approval process and will do so in the language or format of their choice, in line with the Council's Strategic Equality Objectives.

The Council is satisfied that this policy satisfies the statutory requirements and where there are restrictions, they satisfy the provisions on proportionality and balance of competing rights.

1.3 Profile of Caerphilly County Borough

The County Borough of Caerphilly stretches from Cardiff and the M4 in the South to the Heads of the Valleys and the Brecon Beacons in the North, a distance of some 40 kilometres and covering a total area of 69,160 acres. It has a population in excess of 181731480,453 and is semi-rural in character. There are seven main town centres servicing the area, (Caerphilly, Blackwood, Bargoed, Ystrad Mynach, Newbridge, Risca and Rhymney) along with numerous villages, each with their own individual character. The authority is comprised of 33 wards.

Gambling premises are predominantly sited within the seven main towns, with a greyhound race track based in Ystrad Mynach.

1.4 Purpose

In exercising most of its functions under the Gambling Act 2005 the Council, as the Licensing Authority, must have regard to the following licensing objectives:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime;
- Ensuring that gambling is conducted in a fair and open way;

Protecting children and other vulnerable persons from being harmed or exploited by gambling.

It should be noted that the Gambling Commission has stated: "The requirement in relation to children is explicitly to protect them from being harmed or exploited by gambling".

Section 153 of the Act requires that the Council when making decisions about premises licences and temporary use notices should aim to permit the use of premises for gambling insofar as it is:

- In accordance with any relevant code of practice issued by the Gambling Commission;
- In accordance with any relevant guidance issued by the Gambling Commission;
- Reasonably consistent with the licensing objectives;
- In accordance with the Council's Statement of Licensing Policy.

1.5 The Licensing Authority Functions

The Council is required under the Act to:

- Be responsible for the licensing of premises where gambling activities are to take place by issuing Premises Licences;
- Issue Provisional Statements;
- Regulate members' clubs and miners' welfare institutes who wish to undertake certain gaming activities via issuing Club Gaming Permits and/or Club Machine Permits;
- Issue Club Machine Permits to Commercial Clubs;
- Grant permits for the use of certain lower stake gaming machines at unlicensed family entertainment centres;
- Receive notification from alcohol licensed premises (under the Licensing Act 2003) of the use of two or fewer gaming machines;
- Issue Licensed Premises Gaming Machine Permits for premises licensed to sell/supply alcohol for consumption on the licensed premises, under the Licensing Act 2003, where there are more than two machines;
- Register small society lotteries below prescribed monetary thresholds;
- Issue Prize Gaming Permits;
- Receive and endorse Temporary Use Notices;
- Receive Occasional Use Notices;
- Provide information to the Gambling Commission regarding details of licences issued (see section below on information exchange);
- Maintain registers of the permits and licences that are issued under these functions.

It should be noted that local licensing authorities are not involved in licensing remote gambling, which is regulated by the Gambling Commission via Operator Licences.

The Council recognises that the licensing function is only one means of promoting delivery of the three objectives and should not therefore be seen as a means for solving any or all problems associated with gambling within the community. The Council will therefore continue to work in partnership with neighbouring authorities, Heddlu Gwent Police, Public Health, the Safer Caerphilly County Borough Community Safety Partnership, local businesses, local people and those involved in child protection to promote the licensing objectives as outlined. In addition, the Council recognises its duty under Section 17 of the Crime and Disorder Act 1998, with regard to the prevention of crime and disorder.

1.6 **Consultation**

The Council has consulted widely upon this Statement before finalising and publishing. Consultation on this policy has been conducted in line with the Act and the Gambling Commission's Guidance (hereafter referred to Guidance). A list of those persons consulted is attached as Annex 1, further details, together with a list of comments made and the consideration by the Council of those comments is available on request. Consultation took place between 25th July 2018 and 31st August 2018.

This policy was approved at a meeting of the Full Council on 13th December 2018 and was published on the 1st January 2019, as well as being available at www.caerphilly.gov.uk

1.7 Responsible Authorities

In exercising the Council's powers under Section 157(h) of the Act, to designate, in writing, a body that is competent to advise the Council about the protection of children from harm, the following principles have been applied:

- The need for the body to be responsible for an area covering the whole of the Council's area:
- The need for the body to include senior and responsible representatives
 of appropriate public bodies in the county borough area, who have as a
 principal duty, responsibility for the protection of children from harm

In accordance with the Guidance this Council designates the Child Protection Co-ordinator (On behalf of the Local Safeguarding Children Board) for this purpose. Details of the bodies and contact details identified under the Act that are to be treated as Responsible Authorities are listed in annex 2. of this policy.

1.8 Interested Parties

Interested Parties can make representations about licence applications, or apply for a review of an existing licence based on the three licensing objectives as detailed in paragraph 1.3 of this Policy Statement.

An Interested Party is someone who:-

- (a) Lives sufficiently close to the premises to be likely to be affected by the authorised activities:
- (b) Has business interests that might be affected by the authorised activities; or

Represents persons in either of the two groups above.

The principles the Council will apply to determine whether a person is an Interested Party are:

- A) This Council will not apply rigid rules to its determination and will consider the examples of considerations provided in the Guidance. It will also consider the Guidance that "business interests" should be given the widest possible interpretation and include partnerships, charities, faith groups, medical practices and Local Health Board.
- B) Interested Parties can be persons who are democratically elected, such as Councillors and MP's. No specific evidence of being asked to represent an interested person will be required as long as the Councillor/MP is sufficiently close to, lives or represents those likely to be affected. Likewise, Community Councils likely to be affected will be considered as interested parties. Other than these, however, this Council will generally require written evidence that a person, body (e.g. an advocate/relative) 'represents' someone who either lives sufficiently close to the premises to be likely to be affected by the authorised activities and/or business interests that might be affected by the authorised activities. Correspondence from one of these persons, requesting the representation is sufficient.

In the event that a Councillor is requested to represent the views of an individual, the Councillor would not be permitted to take part in the determination of that application by the Licensing and Gambling Sub-Committee, or in any other way have a personal interest that would preclude them from participating in a hearing. If there is any doubt the Councillor will be recommended to contact the Council's Monitoring Officer.

1.9 Exchange of Information

The principle that the Council will apply in respect of the exchange of information between it and the Gambling Commission and those bodies listed in Schedule 6 of the Act is that it will act in accordance with the provisions of the Gambling Act 2005 which includes the provision that the Data Protection Act 2018 will not be contravened. The Council will also have regard to any guidance issued by the Gambling Commission to Local Authorities on this matter, as well as any relevant regulations issued by the Secretary of State under the powers provided in the Gambling Act 2005.

1.10 Enforcement

The Council will be guided by the Gambling Commission's Guidance to local authorities, the Regulators Code and the council's enforcement policy and will endeavour to be:

- Proportionate: regulators should only intervene when necessary, remedies should be appropriate to the risk posed,
- Accountable: regulators must be able to justify decisions, and be subject to public scrutiny;
- Consistent: rules and standards must not be contradictory and implemented fairly;
- Transparent: regulators should be open, ensure that regulations can be easily understood and user friendly; and
- Targeted: regulation should be focused on the problem, and minimise side effects.

In accordance with the Guidance the Council will endeavour to avoid duplication with other regulatory regimes as far as is possible.

The Council adopt a risk-based inspection programme, based on:

- The licensing objectives:
- Relevant codes of practice;
- Guidance issued by the Gambling Commission;
- The principles set out in this Statement of Licensing Policy.
- The council's enforcement policy.

The main enforcement and compliance role for this Council in terms of the Gambling Act 2005 is to ensure compliance with the Premises Licences and other permissions, which it authorises. The Gambling Commission is the enforcement body for the Operator and Personal Licences. Concerns about manufacture, supply or repair of gaming machines are dealt with by the Council but should be notified to the Gambling Commission.

The council will take account of the Guidance document 'Approach to Test Purchasing' when considering making test purchases at gambling premises. The council will also follow its own policies and procedures regarding the use of underage test purchasers and the <u>Better Regulation Delivery Office's (BRDO) Code of Practice on Age Restricted Products.</u>

1.11 Fundamental Rights

Under the terms of the Act any individual/company may apply for a variety of permissions and have their applications considered on their individual merits. Equally, any Interested Party or Responsible Authority has a right to make relevant representations on an application or to seek a review of a licence or certificate where provision has been made for them to do so in the Act.

Applicants and those making relevant representations in respect of applications to the Council have a right of appeal to the Magistrates Court against the decisions of the Council.

1.12 Integrating Strategies and Avoiding Duplication

By consulting widely prior to this Policy Statement being published, the Council will take full account of local policies covering crime prevention, culture, transport, planning and tourism as part of an integrated strategy for the Council, Police and other agencies. Many of these strategies may not be directly related to the promotion of the three licensing objectives, but may indirectly impact upon them.

When considering any application, the Council will avoid duplication with other regulatory regimes so far as possible. Therefore, the Council will not attach conditions to a licence unless they are considered necessary, reasonable and proportionate to the use of premises for gambling, and are consistent with the licensing objectives.

1.13 Sustainable Development Community Strategy

The Local Government Act 2000 requires all local authorities to produce a community strategy within the framework of the UK Sustainable Development Strategy – "A better Quality of Life" and relevant regional strategies. The Wellbeing and Future Generations (Wales) Act 2015 requires all Welsh local authorities to think about the long-term impact of their decisions, to work better with people, communities and each other, and to prevent persistent problems such as poverty, health inequalities and climate change.

Community strategies provide a focal point for the identification of local issues and aspirations on social inclusion, environmental protection, employment and economic development.

Local strategic partnerships, typically involving the police, local authorities, local health boards, and representatives from education, business and the voluntary sector organisations, are responsible for the achievement of locally set objectives. These are set out in the Caerphilly We Want Well-Being Plan and can be accessed via Home-Caerphilly Public Services Board (caerphillypsb.co.uk)

https://your.caerphilly.gov.uk/publicservicesboard/content/well-being-plan

Under the Crime and Disorder Act 1998 local authorities must have regard to the likely effect of the exercise of their functions on, and do all they can to prevent crime and disorder in the area. The Council will have particular regard to the likely impact of licensing on related crime and disorder in the County Borough, particularly when considering the location, impact, operation and management of all proposed licence/permit applications, renewals and variations of conditions.

2. PREMISES LICENCES

2.1 General Principles

Premises Licences authorise the provision of gambling facilities on the following:-

- Casino Premises;
- Bingo Premises;
- Betting Premises (including race tracks used by betting intermediaries);
- Adult Gaming Centres (AGCs);
- Family Entertainment Centres (FECs).

Except in the case of Tracks (where the occupier may not be the person offering gambling), Premises Licences will only be granted to those issued with an Operating Licence by the Gambling Commission.

Premises Licences are subject to the requirements set out in the Gambling Act 2005 and regulations, as well as specific mandatory and default conditions, which are detailed in regulations issued by the Secretary of State. Licensing authorities are able to exclude default conditions and also attach other conditions where they are considered to be appropriate.

The Council is aware that in making decisions about Premises Licences it should aim to permit the use of premises for gambling insofar as it thinks it:-

- In accordance with any relevant code of practice issued by the Gambling Commission;
- In accordance with any relevant guidance issued by the Gambling Commission:
- Reasonably consistent with the licensing objectives; and
- In accordance with this Policy Statement.

This Council may also consider measures to meet the licensing objectives when making such decisions, for example:

- Proof of age schemes
- CCTV
- Supervision of entrances/machine areas
- Physical separation of areas
- Location of entry
- Notices/signage
- Specific opening hours
- Self-exclusion schemes
- Provision of information leaflets/helpline numbers for organisations such as GamCare:
- Measures/training for staff on how to deal with children on the premises, for example, suspected truancy from school.

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

It is appreciated that in accordance with the Guidance for local authorities "moral objections to gambling are not a valid reason to reject applications for Premises Licences" and also that unmet demand is not a criterion for consideration by the licensing authority.

The Licence Conditions and Code of Practice (LCCP) issued by the Gambling Commission places f onus on licence holders to complete a risk assessment The Council will have regard to this code when considering applications.

2.2 Definition of "Premises":

Premises are defined in the Act as "any place". Section 152 of the Act gives that a premises licence may not authorise the use of a premises for more than one kind of activity except for tracks. Tracks may be subject to main and subsidiary licences.

A single building could be subject to more than one premises licence, provided that they relate to different parts of the building and the different parts of the building can be reasonably regarded as being different premises. This approach has been taken to allow large, multiple unit premises such as a pleasure park, pier, track or shopping mall to obtain discrete premises licences, where appropriate safeguards are in place. However, licensing authorities should pay particular attention if there are issues about sub-divisions of a single building or plot and should ensure that mandatory conditions relating to access between premises are observed.

The Guidance states that: "In most cases the expectation is that a single building/plot will be the subject of an application for a licence. But, that does not mean that a single building plot cannot be the subject of separate premises licence, e.g. the basement and ground floor, if they are configured acceptably. Whether different parts of a building can properly be regarded as being separate premises will depend on the circumstances. The location of the premises will clearly be an important consideration and the suitability of the division is likely to be a matter for discussion between the operator and the licensing officer.

However, the Commission does not consider that areas of a building that are artificially or temporarily separated, for example, by ropes or moveable partitions, can properly be regarded as different premises."

The Council takes particular note of the Guidance which states that licensing authorities should take particular care in considering applications for multiple licences for a building and those relating to a discrete part of a building used for other (non-gambling) purposes. In particular, they should be aware of the following –

- The third licensing objective seeks to protect children from being harmed by gambling. In practice that means not only preventing them from taking part in gambling, but also preventing them from being in close proximity to gambling. Therefore, premises should be configured so that children are not invited to participate in, have accidental access to or closely observe gambling where they are prohibited from participating;
- Entrances to and exits from parts of a building covered by one or more premises licences should be separate and identifiable so that the

separation of different premises is not compromised and people do not "drift" into a gambling area. In this context it should normally be possible to access the premises without going through another licensing premises or premises with a permit;

 Customers should be able to participate in the activity named on the premises licence.

The Guidance also gives a list of factors, which the licensing authority should be aware of, which may include:

- Do the premises have a separate registration for business rates?
- Is the Premises' neighbouring premises owned by the same person or someone else?
- Can each of the premises be accessed from the street or a public passageway?
- Can the premises only be accessed from any other gambling premises?

2.3 Appropriate Licence Environment

The Guidance and the Licence Conditions and Codes of Practice (LCCP) sets out matters that the council should take into account when considering licence applications for premises licences.

The Guidance, prescribes restrictions on gambling activities on premises, previously known as primary gambling activity. The council will consider any application based on the provisions in these codes and guidance.

Where gambling facilities are provided at premises as a supplementary activity to the main purpose of the premises; e.g. motorway service areas and shopping malls, the council will expect the gambling area to be clearly defined to ensure that customers are fully aware that they are making a choice to enter into the gambling premises, and that the premises is adequately supervised at all times.

The Council will consider these and any other relevant factors in making its decision, depending on all the circumstances of the case.

A summary of the Guidance for relevant access provisions for each premises type is attached as Annex 3:

2.4 Premises "ready for gambling"

The Guidance states that a licence to use premises for gambling should only be issued in relation to premises that the licensing authority can be satisfied are going to be ready to be used for gambling, in the reasonably near future, consistent with the scale of building or alterations required before the premises are brought into use.

If the construction of a premises is not yet complete, or if they need alteration, or if the applicant does not yet have a right to occupy them, then an application for a provisional statement should be made instead.

In deciding whether a premises licence can be granted where there is outstanding construction or alteration works at a premises, the Council will determine applications on their merits, applying a two stage consideration process:

- First, whether the premises ought to be permitted to be used for gambling;
- Second, whether appropriate conditions can be put in place to cater for the situation that the premises are not yet in the state in which they ought to be before gambling takes place.

Applicants should note that this authority is entitled to decide that it is appropriate to grant a licence subject to conditions, but it is not obliged to grant such a licence.

More detailed examples of the circumstances in which such a licence may be granted can be found in the Guidance.

2.5 Location:

The Council is aware that demand issues cannot be considered with regard to the location of premises but that considerations in terms of the licensing objectives are relevant to its decision making. In accordance with the Guidance the Council will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling, as well as issues of crime and disorder. Should any specific policy be decided upon as regards areas where gambling premises should not be located, this Statement will be updated. It should be noted that any such policy does not preclude any application being made and each application will be decided on its merits, with the onus upon the applicant showing how potential concerns can be overcome.

2.6 Planning/ Duplication with other Regulatory Regimes:

The Council seeks to avoid any duplication with other statutory/regulatory systems where possible, including planning.

The Gambling Commission Guidance to Licensing Authorities states:

 In determining applications the licensing authority has a duty to take into consideration all relevant matters and not to take into consideration any irrelevant matters, i.e. those not related to gambling and the licensing objectives. One example of an irrelevant matter would be the likelihood of the applicant obtaining planning permission or building regulations approval for their proposal.

The Council will not take into account irrelevant matters, in addition, the Council notes the following excerpt from the Guidance:

• When dealing with a premises licence application for finished buildings, the licensing authority should not take into account whether those buildings have or comply with the necessary planning or building consents. Those matters should be dealt with under relevant planning control and building regulation powers, and not form part of the consideration for the premises licence. Section 210 of the Act prevents licensing authorities taking into account the likelihood of the proposal by the applicant obtaining planning or building consent when considering a premises licence application. Equally the grant of a gambling premises licence does not prejudice or prevent any action that may be appropriate under the law relating to planning or building.

2.7 Licensing Objectives:

Premises licences granted must be reasonably consistent with the licensing objectives. With regard to these objectives, the Council has considered the Guidance and comments as follows:

2.7.1 Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime:

The Council is aware that the Gambling Commission takes a leading role in preventing gambling from being a source of crime. However, it is envisaged that licensing authorities should pay attention to the proposed location of gambling premises in terms of this licensing objective. Thus, where an area has known high levels of organised crime, the Council will consider carefully whether the location is suitable for gambling premises and whether conditions such as the provision of door supervisors may be appropriate.

2.7.2 Ensure that gambling is conducted in a fair and open way:

Ensuring gambling is conducted in a fair and open way, will be addressed via operating and personal licences administered by the Gambling Commission. There is a role for this Council with regard to tracks, which is explained in more detail at point 2.16 at page 21 in this policy statement.

2.7.3 Protecting children and other vulnerable persons from being harmed or exploited by gambling:

The Guidance states that this objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are, particularly attractive to children). The Council will, therefore, consider, as suggested in this Guidance, whether specific measures are required at particular premises, with regard to this licensing objective. Appropriate measures may include supervision of entrances/machines, segregation of areas, etc.

The Council is also aware of the Gambling commission Codes of Practice, as regards this licensing objective, in relation to specific premises.

The term "vulnerable persons" is not defined by the Gambling Commission but states that "it will for regulatory purposes assume that this group includes people

- who gamble more than they want to;
- people who gamble beyond their means;
- people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs".

The Council will consider this licensing objective on an application by application basis.

The Guidance sets out considerations that an operator must make in order to protect children and young people from accessing gambling premises.

The Licence Conditions and Codes of Practice (LCCP) prescribe how operators must prevent children from using age restricted gaming or gambling activities, particularly where gaming machines are licensed.

In particular operators must ensure that;

- all staff are trained,
- that all customers are supervised when on gambling premises
- there are procedures for identifying customers who are at risk of gambling related harm and also where to signpost people for support (training is available from a number of sources including Newport Citizens Advice Bureau (CAB) and Gambleaware)

The council will expect all operators to have policies and procedures in place as required by the LCCP codes on social responsibility to cover all aspects of the code, in particular staff training records and self-exclusion records

Further provisions with regard to self-exclusion and marketing are included in the social responsibility code. The council will take all conditions and codes into account when considering applications or performing enforcement activities.

See section 6 of this policy statement for further details and on the council's requirements in relation to the LCCP.

The Council will have regard to the Chief Medical Officer for Wales Annual report to support the licensing objective in order to protect children and other vulnerable persons from being harmed or exploited by gambling.

The Council would expect applicants and licence holders to carry out the necessary checks on all relevant members of staff to ensure their suitability for employment, particularly in respect of premises where children and vulnerable people have access.

2.8 Localised Information Sharing e.g. Bet-Watch:

The Council encourages and will support local operators to create and maintain an information sharing network to discuss issues of problem gamblers that are identified. This would provide an opportunity for operators to discuss issues with the licensing officers

2.9 Conditions:

Any conditions attached to licences will be proportionate and will be:

- Relevant to the need to make the proposed building suitable as a gambling facility;
- Directly related to the premises and the type of licence applied for;
- Fairly and reasonably related to the scale and type of premises; and
- Reasonable in all other respects.

Decisions upon individual conditions will be made on a case by case basis, although there will be a number of measures the Council will consider utilising should there be a perceived need, such as the use of supervisors, appropriate signage for adult only areas, etc. Specific regard will be given to the local risk assessment for each premises when making such decisions There are specific comments made in this regard under some of the licence types below. The Council will also expect the licence applicant to offer his/her own suggestions as to ways in which the licensing objectives can be met effectively. In conjunction with Mandatory conditions that are specified in the Gambling Act 2005 (Mandatory and Default Conditions)(England and Wales) Regulations 2007 (the regulations).

Conditions the Council may impose on a licence could include:-

Security conditions

- A minimum of two members of staff after 10pm;
- The premises will have an intruder alarm and panic button;
- A monitor shall be placed inside the premises above the front door showing CCTV images of customers entering the premises.

Anti-social behaviour conditions

- The licensee shall develop and agree a protocol with the police as to incident reporting, including the type and level of incident and mode of communication, so as to enable the police to monitor any issues arising at or in relation to the premises;
- The licensee shall place and maintain a sign at the entrance which states that 'only drinks purchased on the premises may be consumed on the premises';
- The licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.

Underage controls

• Customers under 21 will have to provide ID;

- No machines in the Unlicensed Family Entertainment Centre to be sited within one metre of the Adult Gaming Centre entrance;
- Staff training records or certified copies should be available at the premises for inspection.

Player protection controls

- There shall be no cash point or ATM facilities on the premises;
- The licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in the training shall be formally recorded and the records produced to the police or licensing authority upon request;
- Prominent GamCare documentation will be displayed at the premises.

This list is not exhaustive and merely gives an example of the type of conditions which may be imposed depending on the circumstances at each premises. The Council will also consider specific measures, which may be required for buildings, which are subject to multiple premises licences. Such measures may include the supervision of entrances; segregation of gambling from non-gambling areas frequented by children; and the supervision of gaming machines in non-adult gambling specific premises in order to pursue the licensing objectives. These matters are in accordance with the Guidance and Code of Practice(s).

The Council will also ensure that where category C or above machines (Please see Annex 4 for machine categorisation information) are available in premises to which children are admitted:

- All such machines are located in an area of the premises which is separated from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance;
- Only adults are admitted to the area where these machines are located;
- Access to the area where the machines are located is supervised;
- The area where these machines are located is arranged so that it can be observed by the staff or the licence holder; and
- At the entrance to and inside any such areas there are prominently displayed notices indicating that access to the area is prohibited to persons under 18.

These considerations will apply to premises, including buildings where multiple premises licences are applicable.

This Council will consider, in accordance with the Guidance, the impact upon the third licensing objective and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter. It is noted that the Council cannot attach conditions to premises licences, which are:

- Any condition on the premises licence which makes it impossible to comply with an operating licence condition;
- Conditions relating to gaming machine categories, numbers, or method of operation;
- Conditions which provide that membership of a club or body be required (the Gambling Act 2005 specifically removes the membership requirement for casino and bingo clubs and this provision prevents it being reinstated); and
- Conditions in relation to stakes, fees, winning or prizes.

Relevant mandatory and default conditions are attached at Annex 7ppendix 5 for information, as are Caerphilly CBC's pool of Model conditions for gambling premises licences.

2.10 Door Supervisors:

The guidance to licensing authorities advises that if it is concerned that a premises may attract disorder, or be subject to attempts at unauthorised access (e.g. by children and young persons) then it may require that the entrances to the premises are controlled by a door supervisor, and is entitled to impose a condition on premises licence to this effect.

Where it is has been determined that supervision of entrances/machines is appropriate for particular cases, a consideration of whether such door stewards should be SIA licensed or not, will be necessary. It will not be automatically assumed that they need to be SIA licensed as the statutory requirements for different types of premises vary.

2.11 Adult Gaming Centres

The Council will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the Council that there will be sufficient measures to, ensure that under 18 year olds do not have access to the premises.

Where gambling facilities are provided at premises as a supplementary activity to the main purpose of the premises; e.g. motorway service areas and shopping malls. The council will expect the gambling area to be clearly defined to ensure that customers are fully aware that they are making a choice to enter into the gambling premises and that the premises is adequately supervised at all times.

2.12 (Licensed) Family Entertainment Centres

The Council will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the Council, for example, that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult

only gaming machine areas. The applicant for a Family Entertainment Centre provide evidence that a suitable criminal record check with the Disclosure and Barring Service (DBS) has been conducted on all staff in his/her employment.

Children and young persons are permitted entry to licensed FECs but are not permitted to play Category C machines. The Council expects the applicant to ensure that there will be sufficient measures in place to prevent under 18 year olds having access to the adult only gaming machine areas. The Council will expect applicants to meet the licensing objectives and comply with all mandatory conditions and Codes of Practice issued by the Gambling Commission.

There is a requirement that there must be clear segregation between the types of machine in order that children do not have access to Category C machines. All Category C machines must be located in an area of the premises which is separate from the remainder of the premises by a physical barrier, which will prevent access other than through a designated entrance. The Council will seek to ensure that:

- only adults are admitted to the area where the machines are located;
- access to the area where the machines are located is supervised;
- the area where the machines are located is arranged so that it can be observed by staff of the operator or the licence holder; and
- at the entrance to, and inside any such area there are prominently displayed notices indicating that access to the area is prohibited to persons under 18

2.13 Casinos

The Council has not passed a "no casino" resolution under Section 166 of the Gambling Act 2005, but is aware that it has the power to do so. Should the Council decide in the future to pass such a resolution, it will update this Policy Statement with details of that resolution. Any such decision will be made by the full Council.

Licence Considerations/Conditions:

If necessary the Council would attach conditions to casino premises licences according to the principles set out in the Guidance, bearing in mind the mandatory conditions and the Gambling Commission LCCP.

Betting Machines:

The Council will, take into account the size of the premises, the number of counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people when considering the number/nature/circumstances of betting machines an operator wants to offer

2.14 Bingo Premises

Licensing Authorities will need to satisfy themselves that bingo can be played in any bingo premises for which they issue a premises licence. This will be a relevant consideration where the operator of an existing bingo premises applies to vary their licence to exclude an area of the existing premises from its ambit and then applies for a new premises licence, or multiple licences, for excluded areas.

The holder of bingo premises licences may make available a number of category B gaming machines, not exceeding 20% of the total number of gaming machines, which are available for use on the premises

Operators may allow children and young people onto bingo premises; however, they are not permitted to participate in the bingo and if category B or C machines are made available for use, these must be separated from areas where children and young people are allowed.

Where Category C or above machines are available in the bingo premises to which children are admitted, the Council will seek to ensure that:-

- all such machines are located in an area of the premises separate from the remainder of the premises by a physical barrier to prevent access other than through a designated entrance;
- only adults are admitted to the area where the machines are located;
- access to the area where the machines are located is supervised;
- the area where the machines are located is arranged so that it can be observed by staff or the licence holder; and
- at the entrance to, and inside any such area, notices are prominently displayed indicating that access to the area is prohibited to persons under 18.

Where bingo is permitted in alcohol-licensed premises, this must be low turnover bingo only and applicants are expected to comply with any Codes of Practice and advice issued by the Gambling Commission. High turnover bingo will require a Bingo Operating Licence.

2.15 Betting Premises

Betting machines:

Self Service Betting Terminals (SSBTs):

The Act provides that a machine is not a gaming machine if it is designed or adapted for use to bet on future real events. Betting premises may make available machines that accept bets on live events, such as horseracing, as a substitute for placing a bet over the counter. These Self Service Betting Terminals "betting machines" are not gaming machines: they merely automate the process, which can be conducted in person and, therefore, do not require regulation as a gaming machine.

However, where a machine is made available to take bets on virtual races (that is, results and/or images generated by computer to resemble races or other events) that machine is a gaming machine and counts towards the maximum permitted number of gaming machines, and must meet the relevant category limitations for the premises.

The Council will, take into account the size of the premises, the number of counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people, when considering the number/nature/circumstances of betting machines an operator wants to offer.

The Authority recognises that certain bookmakers have a number of premises within its area. In order to ensure that any compliance issues are recognised and resolved at the earliest stage, operators are requested to give the authority a single named point of contact who should be a senior individual and to whom the Authority will contact first should any compliance queries or issues arise.

2.16 **Tracks**

Tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the track. The Act allows for a main licence, and subsequent application to vary that licence allows for the issue of subsidiary licences provided that each licence relates to a specified area of the track, and that not more than one premises licence has effect in relation to any area of the track. The Council will especially consider the impact upon the third licensing objective (i.e. protection of children and vulnerable persons from being harmed or exploited by gambling) and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.

The Council therefore expects premises licence applicants to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities. Children and young persons are permitted to enter track areas where facilities for betting are provided on days when dog racing and/or horse racing takes place, but that they are prevented from entering areas where gaming machines (other than category D machines) are provided.

2.17 Gaming Machines:

There are a number of categories of gaming machine permitted at licensed and other premises and the number of such machines that may be permitted in each type of gambling premises are set out in the Act. The Council does not have the power to set different limits or further expand or restrict the categories of machine that are permitted. The exception to this is alcohol-licensed premises that hold gaming machine permits, where licensing authorities have discretion to specify the number of permitted gaming machines. In addition, limits are set separately in the Act for certain types of permit issued by licensing authorities.

A table setting out gaming machine entitlement at each type of premises is attached at Annex 4.

There is a minimum age of 18 for all players for all category A, B and C machines, including category B3A gaming machines offering lottery style games. However there is no minimum age for players of category D machines. The holder of any permit or premises licence must comply with the codes of practice issued by the Commission on the location of and access to gaming machines by children and young persons, and the separation from category C and B machines where those are also located on the same premises.

Where the applicant holds a pool betting operating licence and is going to use the entitlement to four gaming machines, those machines (other than Category D machines) should be located in areas from which children are excluded.

Betting Machines:

The Council will, take into account the size of the premises and the ability of staff to monitor the use of machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people, when considering the number/nature/circumstances of betting machines an operator wants to offer.

Applications and plans:

The Gambling Act and Regulations requires applicants to submit plans of the premises with their application, in order to ensure that the Council has the necessary information to make an informed judgement about whether the premises are fit for gambling and will be used in planning future premises inspection activity.

Plans for tracks should be drawn to scale sufficiently detailed to include the information required by regulations.

Some tracks may be situated on agricultural land where the perimeter is not defined by virtue of an outer wall or fence, such as point-to-point racetracks. In such instances, where an entry fee is levied, track premises licence holders may erect temporary structures to restrict access to premises.

In the rare cases where the outer perimeter cannot be defined, it is likely that the track in question will not be specifically designed for the frequent holding of sporting events or races. In such cases betting facilities may be better provided through occasional use notices where the boundary premises are not required to be defined.

The Council appreciates that it is sometimes difficult to define the precise location of betting areas on tracks. The precise location of where betting facilities are provided is not required to be shown on track plans, both by virtue of the fact that betting is permitted anywhere on the premises and because of the difficulties associated with pinpointing exact locations for some types of track. Applicants should provide sufficient information in order that the Council

can satisfy itself that the plan indicates the main areas where betting may take place. For racecourses in particular, any betting area subject to the "five times rule" (commonly known as betting rings) must be indicated on the plan.

2.18 Travelling Fairs

This Council is responsible for deciding whether, where category D machines and/or equal chance prize gaming without a permit is to be made available for use at travelling fairs, the statutory requirement that the facilities for gambling amount to no more than an ancillary amusement at the fair is met.

The Council will also consider whether the applicant falls within the statutory definition of a travelling fair contained in the Gambling Act.

The 27-day statutory maximum for the land being used as a fair, is per calendar year, and that it applies to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land. The Council will work with its neighbouring authorities to ensure that land, which crosses boundaries, is monitored so that the statutory limits are not exceeded.

2.19 Provisional Statements

Developers may wish to apply to this Council for provisional statements before entering into a contract to buy or lease property or land to judge whether a development is worth taking forward in light of the need to obtain a premises licence. There is no need for the applicant to hold an operating licence in order to apply for a provisional statement.

Section 204 of the Gambling Act provides for a person(s) to make an application to the Council for a provisional statement in respect of premises that they:

- expect to be constructed;
- · expect to be altered; or
- expect to acquire a right to occupy.

The process for considering an application for a provisional statement is the same as that for a premises licence application. The applicant is obliged to give notice of the application in the same way as applying for a premises licence. Responsible authorities and interested parties may make representations and there are rights of appeal.

In contrast to the premises licence application, the applicant does not have to hold or have applied for an operating licence from the Gambling Commission (except in the case of a track) and they do not have to have a right to occupy the premises in respect of which their provisional application is made.

The holder of a provisional statement may then apply for a premises licence once the premises are constructed, altered or acquired. The Council will be constrained in the matters it can consider when determining the premises licence application, and in terms of representations about premises licence applications that follow the grant of a provisional statement, no further

representations from relevant authorities or interested parties can be taken into account unless:

- they concern matters which could not have been addressed at the provisional statement stage; or
- they reflect a change in the applicant's circumstances.

In addition, the Council may refuse the premises licence (or grant it on terms different to those attached to the provisional statement) only by reference to matters:

- which could not have been raised by objectors at the provisional statement stage;
- which in the Council's opinion reflect a change in the operator's circumstances; or
- where the premises has not been constructed in accordance with the plan submitted with the application. This must be a substantial change to the plan and this Council notes that it can discuss any concerns it has with the applicant before making a decision.

3. PERMITS/TEMPORARY AND OCCASIONAL USE NOTICES

These forms of authorisations are as follows:-

- Unlicensed Family Entertainment Centres (uFEC) Permits
- Prize Gaming Permits
- Licensed Premises Gaming Machine Permits
- Club Gaming Permits
- Club Gaming Machine Permits
- Temporary Use Notices (TUNs)
- Occasional Use Notices (OUNs)

A table setting out gaming machine entitlement is attached at Annex 4.

3.1 Unlicensed family entertainment centre Gaming Machine Permits

Only premises that are wholly or mainly used for making gaming machines available may hold an Unlicensed Family Entertainment Centre. As a result, it is generally not permissible for such premises to correspond to an entire shopping centre, airport, motorway service station or similar. Typically, the machines will be in a designated enclosed area and clearly defined when making an application to the Council.

Where premises licence is not in place, but an operator wishes to provide category D gaming machines, application may be made to the Council for this type of permit.

It should be noted that the applicant must show that the premises will be wholly or mainly used for making gaming machines available for use and would, therefore, exclude any premises primarily used for any other purposes, e.g. canteens, fast food takeaways, leisure centres, garages and petrol filling stations, taxi offices.

An application for a permit may be granted only if the Council is satisfied that the premises will be used as an unlicensed Family Entertainment Centre and the Chief Officer of Police has been consulted on the application.

The Council will expect the applicant to show that there are policies and procedures in place to protect children from harm. Harm in this context is not limited to harm from gambling but includes wider child protection considerations. The efficiency of such policies and procedures will each be considered on their merits. However, they may include appropriate measures/training for staff as regards suspected truant school children on the premises, measures/training covering how staff would deal with unsupervised very young children being on the premises, or children causing perceived problems on/around the premises.

This Council will also expect, as per Gambling Commission Guidance, that applicants demonstrate:-

- A full understanding of the maximum stakes and prizes of the gambling that is permissible in unlicensed Family Entertainment Centres;
- That the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act);
- That staff are trained to have a full understanding of the maximum stakes and prizes.

It should be noted that the Council cannot attach conditions to this type of permit.

3.2 (Alcohol) Licensed Premises Gaming Machine Permits

There is provision in the Act for premises licensed to sell alcohol for consumption on the premises, to automatically have 2 gaming machines, of categories C and/or D. The premises merely need to notify the licensing authority. The Council can remove the automatic authorisation in respect of any particular premises if:

- Provision of the machines is not reasonably consistent with the pursuit of the licensing objectives;
- Gaming has taken place on the premises that breaches the condition in the Gambling Act regarding automatic entitlement to gaming machines (i.e. that written notice has been provided to the licensing authority, that a fee has been provided and that any relevant code of practice issued by the Gambling Commission about the location and operation of the machine has been complied with);
- The premises are mainly used for gaming; or
- An offence under the Gambling Act has been committed on the premises.

If more than 2 machines are required, then an application must be made for a permit and the Council will consider that application based upon the licensing objectives, any guidance and codes of practice issued by the Gambling Commission, and "such matters as the Council think relevant." The Council considers that "such matters" will be decided on a case by case basis but generally there will be regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the Council that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machines. Measures which will satisfy the Council that there will be no access may include the adult machines being in sight of the bar, or in the sight of staff who will monitor that the machines are not being used by those persons under18. Notices and signage may also be required. As regards the protection of vulnerable persons, applicants may wish to consider the provision of information leaflets/helpline numbers for organisations such as GamCare.

The Council can determine whether to grant an application for a smaller number of machines and/or a different category of machines than that applied for. Conditions (other than these) cannot be attached.

It should also be noted that the holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of such machines.

3.3 **Prize Gaming Permits**

The Council has the right to prepare a 'Statement of Principles' that it proposes to apply in exercising its functions in respect of these permits which may, in particular, specify matters that this authority propose to consider in determining the suitability of the applicant for a permit.

The Council has prepared the following 'Statement of Principles', which gives that the applicant should set out the types of gaming that he or she is intending to offer and that the applicant can demonstrate:-

- That they understand the limits to stakes and prizes that are set out in Regulations;
- And that the gaming offered is within the law;
- Clear policies that outline the steps to be taken to protect children from harm.

In making its determination for prize gaming permits the licensing authority does not need to have regard to the licensing objectives but must have regard to any Gambling Commission guidance.

It should be noted that there are conditions in the Gambling Act 2005 with which the permit holder must comply, but that the licensing authority cannot attach. The conditions in the Act are:-

- The limits on participation fees, as set out in regulations, must be complied with;
- All chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day; the game must be played and completed on the day the chances are allocated; and the result of the game must be made public in the premises on the day that it is played;
- The prize for which the game is played must not exceed the amount set out in regulations (if a money prize), or the prescribed value (if nonmonetary prize); and
- Participation in the gaming must not entitle the player to take part in any other gambling.

3.4 Club Gaming and Club Machines Permits

Members Clubs and Miners' Welfare Institutes (but not Commercial Clubs) may apply for a Club Gaming Permit or a Club Gaming Machines Permit. The Club Gaming Permit will enable the premises to provide gaming machines (3 machines of categories B, C or D), equal chance gaming and games of chance. Members Clubs and Miners' Institutes and also Commercial Clubs may apply for a Club Machine Permit. A Club Gaming Machine Permit will enable the premises to provide gaming machines (3 machines of categories B, C or D). Commercial Clubs may not site category B3A gaming machines offering lottery games in their club.

The Council has to satisfy itself that the club meets the requirements of the Act to obtain a club gaming permit. In doing so it will take into account a number of matters as outlined in the Guidance. These include the constitution of the club, the frequency of gaming, and ensuring that there are more than 25 members.

The club must be conducted "wholly or mainly" for purposes other than gaming, unless the gaming is permitted by separate regulations. The Secretary of State has made regulations and these cover bridge and whist clubs.

The Council may only refuse an application on the grounds that:

- (a) The applicant does not fulfil the requirements for a members' or commercial club or miners' welfare institute and therefore is not entitled to receive the type of permit for which it has applied;
- (b) The applicant's premises are used wholly or mainly by children and/or young persons;
- (c) An offence under the Act or a breach of a permit has been committed by the applicant while providing gaming facilities;
- (d) A permit held by the applicant has been cancelled in the previous ten years; or
- (e) An objection has been lodged by the Commission or the police.

There is also a 'fast-track' procedure available under the Act for premises which hold a Club Premises Certificate under the Licensing Act 2003. Commercial

clubs do not qualify for Club Premises Certificates under the Licensing Act 2003 and as such cannot avail themselves of the fast track procedure. Guidance for local authorities states: "Under the fast-track procedure there is no opportunity for objections to be made by the Commission or the police, and the grounds upon which an authority can refuse a permit are reduced." and "The grounds on which an application under the process may be refused are:

- (a) That the club is established primarily for gaming, other than gaming prescribed under schedule 12;
- (b) That in addition to the prescribed gaming, the applicant provides facilities for other gaming; or
- (c) That a club gaming permit or club machine permit issued to the applicant in the last ten years has been cancelled."

There are statutory conditions on club gaming permits that no child uses a category B or C machine on the premises and that the holder complies with any relevant provision of a code of practice about the location and operation of gaming machines.

3.5 **Temporary Use Notices**

Temporary Use Notices allow the use of premises for gambling where there is no premises licence but where a gambling operator wishes to use the premises temporarily for providing facilities for gambling. Premises that might be suitable for a Temporary Use Notice, would include such venues as hotels, conference centres and sporting venues.

The Council may only grant a Temporary Use Notice to a person or company holding a relevant operating licence, i.e. a non-remote casino operating licence.

The Secretary of State has the power to determine what form of gambling can be authorised by Temporary Use Notices, and at the time of writing this Statement, the relevant regulations state that Temporary Use Notices can only be used to permit the provision of facilities or equal chance gaming, where the gaming is intended to produce a single winner, which in practice means poker tournaments.

There are a number of statutory limits as regards temporary use notices which requires the Council to carefully consider the meaning of 'premises' or 'a set of premises' and will be a question of fact in the particular circumstances of each notice that is given. In the Act "premises" is defined as including "any place". In considering whether a place falls within the definition of "a set of premises", the Council will look at, amongst other things, the ownership/occupation and control of the premises.

This Council expects to object to notices where it appears that their effect would be to permit regular gambling in a place that could be described as one set of premises; as recommended by the Gambling Commission's Guidance to licensing authorities.

3.6 Occasional Use Notices

Where there is betting on a track on 8 days or fewer in a calendar year, betting may be permitted by an occasional use notice (OUN)without the need for a full premises licence. The intention behind OUNs is to permit licensed betting operators with appropriate permission from the Commission, to use tracks for short periods for conducting betting, where the event upon which the betting is to take place is of a temporary, infrequent nature (the OUN dispenses with the need for a betting premises licence for the track in these circumstances).

Non-commercial, fundraising race nights can be run as betting events at sporting venues under the authority of an OUN, whether or not the sporting event on which the bets are taken is held at that venue. The sporting event on which the bets are or will be taken also need not be taking place at the same time as the betting under the OUN.

The Council has very little discretion as regards these notices aside from ensuring that the statutory limit of 8 days in a calendar year is not exceeded. The Council will though consider the definition of a 'track' and whether the applicant is permitted to avail themselves of an occasional use notice.

4. SMALL SOCIETY LOTTERIES

The Gambling Act 2005 sets out a definition of a lottery, detailed below, and provides that promoting or facilitating a lottery is illegal, unless it falls into one of two categories of permitted lottery, namely:

- licensed lotteries these are large society lotteries and lotteries run for the benefit of local authorities that are regulated by the Commission and require operating licences;
- exempt lotteries there are four types of exempt lottery that are expressly permitted under Schedule 11 of the Act, including the small society lottery.

A lottery is any arrangement that satisfies all of the criteria contained within the statutory description of either a simple lottery or a complex lottery, in accordance with section 14 of the Act.

A 'society' is the society, or any separate branch of such a society, on whose behalf a lottery is to be promoted, and has been established as a non-commercial organisation. Section 19 of the Act defines a society as such if it is established and conducted:

- for charitable purposes, as defined in section 2 of the Charities Act 2006;
- for the purpose of enabling participation in, or of supporting, sport, athletics or a cultural activity;
- for any other non-commercial purpose other than that of private gain.

The society must have been established for one of the permitted purposes as set out in section 19 of the Act, and that the proceeds of any lottery must be devoted to those purposes. It is not permissible to establish a society whose sole purpose is to facilitate lotteries.

Local authorities are entitled to operate their own lotteries, but may only do so if licensed by the Gambling Commission. Local authorities must commit a minimum of 20% of the proceeds from such lotteries for a purpose for which they have power to incur expenditure, and must also adhere to the other relevant provisions in the Act. They may also need to hold a remote gambling operating licence, in the event that they wish to sell lottery tickets via electronic or other remote technological methods such as over the telephone, email or via the internet.

Applications for small society lottery registrations must be in the form prescribed by the Secretary of State and must be accompanied by a registration fee and a copy of the terms and conditions and the constitution to prove that they are a non-commercial society. Paragraphs 47 and 48 of Schedule 11 of the Act set out the grounds for licensing authorities to refuse a small society lottery registration application.

The Council has adopted a risk based approach towards its enforcement responsibilities for small society lotteries. The Council considers that the following list, although not exclusive, could affect the risk status of the operator:

- submission of late returns (returns must be submitted no later than three months after the date on which the lottery draw was held)
- submission of incomplete or incorrect returns
- breaches of the limits for small society lotteries

Non-commercial gaming is permitted if it takes place at a non-commercial event, either as an incidental or principal activity at the event. Events are non-commercial if no part of the proceeds is for private profit or gain. The proceeds of such events may benefit one or more individuals if the activity is organised:

- by, or on behalf of, a charity or for charitable purposes
- to enable participation in, or support of, sporting, athletic or cultural activities.

Charities and community groups should contact the Council on 01443 866750 or via licensing@caerphilly.gov.uk to seek further advice to register the lottery and to provide proof the collection is for charitable purposes, to support sporting, athletic or cultural activities.

5. DECISION MAKING

5.1 Administration, Exercise and Delegation of Function

The powers and duties of the Council under the Act may be carried out by the Licensing and Gambling Committee, by a Sub-Committee or by one or more officers acting under delegated authority.

It is considered that many of the functions will be largely administrative in nature with no perceived areas of contention. In the interests of efficiency and cost effectiveness these will, for the most part, be carried out by officers. The schedule setting out this Council's delegation of functions and decisions is attached as Annex 6. The Council may, nevertheless, refer any matter to the Licensing and Gambling Committee or Sub-Committee.

5.2 Appeals Procedure

Entitlements to appeal for parties aggrieved by decisions of the Council are set out in the Act. Appeals must be made to the Magistrates Court for the area in which the licensing authority, which has considered the application, is situated.

An appeal has to be commenced by giving notice of the appeal by the appellant to the local Magistrates Court, within a period of 21 days, beginning with the day on which the appellant was notified by the Council of the decision to be appealed against.

On determining an appeal, the Court may:

- Dismiss the appeal;
- Substitute the decision appealed against with any other decision that could have been made by the licensing authority;
- Remit the case to the licensing authority to dispose of the appeal in accordance with the direction of the Court.
- Make an order about costs.

5.3 Giving Reasons For Decisions

The Council will give comprehensive reasons for its decisions and will address the extent to which decisions have been made with regard to any relevant codes of practice and guidance issued by the Gambling Commission, reasonably consistent with the licensing objectives and in accordance with this Policy Statement.

5.4 Implementing the Determination of The Magistrates' Court

As soon as the decision of the Magistrates' Court has been notified to all parties, the Council will not delay its implementation and necessary action will be taken forthwith unless ordered by a higher court to suspend such action (for example, as a result of an ongoing judicial review). The Act provides for no other appeal against the determination of the Magistrates' Court.

5.5 Complaints Against Licensed Premises

The Council will investigate complaints against licensed premises in relation to matters relating to the licensing objectives for which it has responsibility. In the first instance, complainants are encouraged to raise the complaint directly with the licence holder or business concerned to seek a local resolution.

Where an interested party has made either a valid representation about licensed premises or a valid application for a licence to be reviewed, the Council may initially arrange a conciliation meeting to address and clarify the issues of concern.

This process will not override the right of any interested party to ask that the Licensing and Gambling Sub-Committee consider their valid objections, or for any licence holder to decline to participate in a conciliation meeting.

Due consideration will be given to all relevant representations unless they do not comply with the requirements as set out below.

5.6 Reviews

Requests for a review can be made by Interested Parties or Responsible Authorities. However, it is for the Council to decide whether the review is to be carried out based upon any relevant codes of practice and guidance issued by the Gambling Commission, reasonably consistent with the licensing objectives and in accordance with this Policy Statement.

The request for the review will also be subject to the consideration by the Council as to whether it is frivolous, vexatious, or whether it is substantially the same as previous representations or requests for review.

The Council can also initiate a review of a particular premises licence, or a particular class of premises licence on the basis of any reason, which it thinks is appropriate.

Once a valid application for a review has been received by the Council, representations can be made by responsible authorities and interested parties. Timescales are prescribed for the submission of representations, notification of application and a hearing before the relevant committee.

The purpose of the review will be to determine whether the Council should take any action in relation to the licence. If action is justified, the options open to the Council are:-

- add, remove or amend a licence condition imposed by the Council;
- exclude a default condition imposed by the Secretary of State (e.g. opening hours) or remove or amend such an exclusion;
- suspend the premises licence for a period not exceeding three months;
 and
- revoke the premises licence.

In determining what action, if any, should be taken following a review, the Council must have regard to the principles set out in the Act, as well as any relevant representations.

In particular, the Council may also initiate a review of a premises licence on the grounds that a premises licence holder has not provided facilities for gambling at the premises. This is to prevent people from applying for licences in a speculative manner without intending to use them.

Once the review has been completed, the Council must, as soon as possible, notify its decision to:

- the licence holder;
- the applicant for review (if any);
- the Commission;
- any person who made representations;
- the chief officer of police or chief constable; and
- Her Majesty's Commissioners for Revenue and Customs.

6. LICENSING CONDITIONS AND CODES OF PRACTICE (LCCP)

The Gambling Act 2005 requires the Gambling Commission to issue one or more codes of practice about the manner in which facilities for gambling are provided. The codes may be directed at the holders of operating or personal licences, or any other person involved in providing facilities for gambling.

The Act also requires licensing authorities to take into account when exercising their functions, any relevant code of practice issued by the Commission under section 24, in this case:-

- The Commission's Licence conditions and codes of practice (LCCP), which apply to holders of Gambling Commission operating or personal licences;
- Other codes these are the Commission's code of practice for equal chance gaming and its code of practice for gaming machines in clubs and premises with an alcohol licence

The LCCP contains two types of code provision:

Social responsibility code provisions

These are provisions describing arrangements which should be made by persons providing facilities for gambling for the purpose of:-

- (a) ensuring that gambling is conducted in a fair and open way;
- (b) protecting children and other vulnerable persons from being harmed or exploited by gambling; and
- (c) making assistance available to persons who are or may be affected by problems related to gambling.

Compliance with these is a condition of operator licences; therefore any breach of them by a licensed operator may lead the Commission to review the operator's licence with a view to suspension, revocation or the imposition of a financial penalty and would also expose the operator to the risk of prosecution; these provisions are in shaded boxes in the remainder of this document.

Ordinary code provisions

These do not have the status of licence conditions in the case of licensed operators, but set out good practice.

Codes of practice are admissible in evidence in criminal or civil proceedings and must be taken into account in any case in which the court or tribunal think them relevant, and by the Commission in the exercise of its functions; any departure from code provisions by an operator may be taken into account by the Commission, for example on a licence review (but could not lead to imposition of a financial penalty).

However, the Commission has made it clear that licensed operators may adopt alternative approaches to those set out if they have actively taken account of the provision and can demonstrate that an alternative approach is reasonable in the particular circumstances; or that to take an alternative approach would be acting in a similarly effective manner.

Risk Assessments - Premises

The LCCP requires all existing licensees that provide gambling at their premises to assess the local risks to the licensing objectives and have policies, procedures and control measures to reduce those risks. Licensees must take into account any relevant matters identified in the licensing authorities (gambling) Statement of Policy when making their risk assessments.

A local risk assessment should <u>also</u> be undertaken or updated by a licensee, when applying for:-

- A new premises licence;
- When applying for a variation of an existing premises licence;
- To take into account any local significant changes in the local area;
- When there are significant changes within their premises that may affect the existing local risk assessment.

Operators are required to make the risk assessment available to licensing authorities when an application is submitted and a copy should be kept at the premises or otherwise on request, and this will form part of the Council's inspection regime or investigating complaints.

The code requires the Council to set out matters they expect the operator to take account of in the risk assessment in its statement of policy and this council

expects the following matters to be considered by operators when making their risk assessment.

- Information held by the licensee regarding self-exclusions and incidences of underage gambling,
- Gaming trends that may reflect benefit payments
- Arrangement for localised exchange of information regarding selfexclusions and gaming trends.
- Urban setting such as proximity to schools, commercial environment, factors affecting footfall,
- Range of facilities in proximity to the licensed premises such as other gambling outlets, banks, post offices, refreshment and entertainment type facilities
- Known problems in the area such as problems arising from street drinkers, youths participating in anti-social behaviour, drug dealing activities, etc.

Betting Track Premises – The Gambling Commission states within its LCCP code that Operators are required to make a risk assessment. However, Betting Track Premises are not required to seek an Operator's Licence with the Gambling Commission and as such are not required to conduct a risk assessment. However, in the interest of the objectives of the Gambling Act 2003, namely i) preventing gambling being a source of crime or disorder, being associated with crime or disorder or being used to support crime; ii) ensuring that gambling is conducted in a fair and open way; iii) protecting children and other vulnerable persons from being harmed or exploited by gambling, this Council would expect a Betting Track Premises to conduct a risk assessment for their premises.

The council expects the following matters to be considered by operators when making their risk assessment.

Matters relating to children and young persons, including;

- Institutions, places or areas where presence of children and young persons should be expected such as schools, youth clubs, parks, playgrounds and entertainment venues such as bowling allies, cinemas etc.;
- Any premises where children congregate including bus stops, café's, shops, and any other place where children are attracted;
- Areas that are prone to issues of youths participating in anti-social behaviour, including such activities as graffiti/tagging, underage drinking, etc.;
- Recorded incidents of attempted underage gambling.

Matters relating to vulnerable adults, including;

 Information held by the licensee regarding self-exclusions and incidences of underage gambling;

- Gaming trends that may mirror days for financial payments such as pay days or benefit payments;
- Arrangement for localised exchange of information regarding selfexclusions and gaming trends;
- Proximity of premises which may be frequented by vulnerable people such as hospitals, residential care homes, medical facilities, doctor's surgeries, council housing offices, addiction clinics or help centres, places where alcohol or drug dependant people may congregate, etc. The consideration of the location of alcohol licensed premises will also be a key consideration for gambling licence applications.

Other issues that may be considered could include;

- Matters of faith, including all religious or faith denominations including proximity to churches, mosques, temples or any other place of worship.
- the economic make-up of an area;
- the surrounding night-time economy;
- children's homes and care facilities;
- the area footfall eg. residential or commercial areas;
- banks and ATM nearby;
- known anti-social behaviour issues;
- housing facilities;
- job centres;
- hostel and support services for the homeless;
- alcohol and drug support facilities;
- pawn brokers and payday loan businesses;
- other gambling premises;
- If there is an existing cluster of gambling premises;
- mental health facilities:
- community buildings;
- residential care establishments;
- transport and parking facilities eg. bus stops, taxi ranks, train stations;
- presences of rough sleepers;
- unemployment rates for area;
- types and rates of crime in the area that could impact on the premises
- areas with significant areas of children, eg parks and playgrounds.

This list is not exhaustive and other factors not in this list that are identified must be taken into consideration.

Significant changes to the premises

From time to time operators will undertake a refresh of the premises' layout and décor, which is unlikely to prompt a review of the risk assessment for that premises. However, where there is a significant change at the premises that may affect the mitigation of local risks, then an operator must review its risk

assessment and if necessary update it, taking into account the change and how it may affect one or more of the licensing objectives.

It is expected that gambling operators will undertake this risk assessment process as a matter of course for any premises refit, changes to layout or internal control measures. If any changes do require a review of the risk assessments for that premises gambling operators should ensure that they have a system in place to record and action any measures identified in that review.

The gambling operator will be responsible for identifying when a significant change to the premises has occurred. In order to assist gambling operators the Council has provided the following list of examples of what could be classified as a significant change to the premises (some of which may also require a variation to the existing premises licence).

- Any building work or premises refit where gambling facilities are relocated within the premises.
- The premises licence is transferred to a new operator who will operate
 the premises with its own procedures and policies which are different to
 those of the previous licensee.
- Any change to the operator's internal policies which as a result requires additional or changes to existing control measures; and/or staff will require retraining on those policy changes.
- The entrance or entrances to the premises are changed, for example, the door materials are changed from metal with glazing to a full glass door or doors are reallocated from egress to ingress or vice versa.
- New gambling facilities are made available on the premises which were not provided previously, for example, bet in play, handheld gaming devices for customers, Self Service Betting Terminals, or a different category of gaming machine is provided.
- The premises operator makes an application for a licence at that premises to provide an activity under a different regulatory regime, for example, to permit the sale of alcohol.

As with the examples of significant changes in local circumstances, the list above is not an exhaustive list of significant changes to premises.

The Council will not, as general practice, request a copy of the reviewed risk assessment if a significant change to the licensed premises has occurred, unless the change is one that will necessitate a variation application.

Variation of the premises licence

Variations to premises licences are only those required to be made under section 187 of the Act and will not include changes of circumstances such as a change of premises' name or a change of licensee's address, etc.

The Commissions LCCP social responsibility code provision 10.1.1 requires that gambling operators must undertake a review of the local risk assessment

and update it if necessary when preparing an application to vary the premises licence. Operators submitting a variation application to the Council may consider submitting a copy of the reviewed local risk assessment when submitting the application. This will then negate the need for the Council requesting to see a copy of this risk assessment and could potentially reduce the likelihood of a representation being made to the application.

If an operator wishes to vary a converted casino premises licence from one premises to another then the gambling operator should consider producing a new risk assessment for that premises. It is advisable that a copy of that assessment is submitted to the Council with the application form.

Regular review of risk assessment

As a matter of best practice the Council recommends that operators establish a regular review regime in respect of their local risk assessments. This review programme can be carried out alongside other reviews on Health and Safety risk assessments for the premises. This review programme would ensure that, regardless of whether or not any of the trigger events set out above have occurred, these risk assessments are considered at regular intervals and updated if necessary.

It will be up to the gambling operator as to the frequency of these reviews but it is recommended that no more than three years should pass before these assessments are reviewed. Operators may wish to synchronise their reviews of the local risk assessments with the publication of the Council's Statement of Licensing Principles for Gambling. This would enable gambling operators to consider the Local Area Profile, which has been published in the Council's Statement of Licensing Principles for Gambling.

Local risks and control measures

There are two specific parts to the risk assessment process:

- · the assessment of the local risks
- the determination of appropriate mitigation to reduce those risks

The risks that operators must identify relate to the potential impact a gambling premises and its operation may have on the licensing objectives. Gambling operator should identify and list all of the local risks within the assessment that they have identified. The level of such risks can range from being low to very high depending on the potential impact that the gambling operator has assessed it to have on the licensing objectives. The level of any given risk will have a direct impact on the type and extent of the control measures that the gambling operators deems as being necessary to mitigate such risk.

Operators will already be assessing locations when looking for new sites or when reviewing the performance of their premises. The design of premises is also assessed to ensure that they will meet the needs of the gambling operation, will provide protection for staff and customers; and will have facilities

for recording crime. Operators will also have implemented policies and procedures for the operation of premises in line with statutory and other regulatory requirements placed upon them by the Commission and other agencies.

Operators will already be familiar with identifying risks in relation to health and safety and food hygiene legislation. Risk assessments are also used for security and crime purposes, for example for money laundering and as part of trade association best practice, such as the Safe Bet Alliance.

This local risk assessment process, although similar requires a much broader range of considerations when identifying local risk. The requirement of the Commissions LCCP social responsibility code provision 10.1.1 is that gambling operators consider the local area in which the premises are situated and the impact that the premises operation may have on the licensing objectives.

Local area risks

There are a number of factors relating to the local area that operators may consider which is independent of who the operator believes is their target market. It will be for the gambling operator to identify these risks. However, there may be occasions that the Commission or the Council will provide information on what they perceive as being a local risk. This may be specified in the Statement of Licensing Policy or in a separate guidance document, both of which will be found on the Council's website.

The local area will be different depending on the premises and the size of its operation. For example a large Bingo hall may have a wider catchment area than a neighbourhood betting shop as the Bingo hall attracts customers from further afield.

Risk Assessment

Although gambling is a legal entertainment activity it can, in some locations, have a negative impact on individuals and the wider community. The consideration of the proximity of gambling premises to locations where groups vulnerable to problematic gambling may congregate, e.g schools, alcohol services, supported housing, will be a priority for the applicant and licensing authority .Caerphilly Public Services Board has produced a Wellbeing Assessment as part of the Wellbeing of Future Generations Act. The Assessment considers Economic, Social, Environmental and Cultural Wellbeing in the county in determining the 'Caerphilly we want'.

Full details can be found on -<u>Well-being assessment - Caerphilly Public Services</u>
<u>Board Caerphilly Public Services Board (caerphillypsb.co.uk)</u>

https://your.caerphilly.gov.uk/publicservicesboard/content/well-being-assessment

Crime data for local area can be obtained from www.gwent.police.uk

Gambling operational risks

The gambling operation relates to how the premises will be or is run. This will include the operator's policies and procedures which have been put in place to meet the requirements of the business, the Act and/or specific code provisions within the LCCP.

Gambling operators should identify operational risks in the local area to the licensing objectives and then consider whether there are control measures in excess of those already in place that would mitigate the risk. For example if there is a known illegal drug use in the local area the gambling operator may consider using control measures such as maglocks on the toilet doors or change the design to the toilet to deter people from using it for illegal drug use.

It is likely that the identification of risks associated with this element of the assessment will be very similar for all premises with slight variations depending on any specific factors that relate to the premises or the local area.

The control measures that operators will put in place to mitigate any risk associated with the gambling operation will be dependent on the type of gambling activities provided, how the company operates and the size of the organisation.

Premises design risks

The design of the premises is an extremely important factor when considering local risks. For example, an Adult Gaming Centre which is located within an area which has a high number of children and young people present throughout the day may identify that the doors on either side of the premises are being used by local children as a short cut to access the adjacent street. The appropriate mitigation in this case may be that the gambling operator closes off one of the doors to prevent it being used as a short cut.

As part of the design process, the layout of the premises is a major consideration as poorly conceived design may create significant risks to one or more of the licensing objectives. Gambling operators are experienced in premises design and often these considerations are made during the planning phase. It is advisable that gambling operators ensure that there is a process in place to record these key decisions at an early stage of the planning process for the premises design so that this can be included in their risk assessment.

Interior design risks

The internal design and layout will reflect the premises operation and the type of gambling facilities that it offers. For some premises the design will be subject to certain limitations due to mandatory conditions on the gambling premises licence, such as the distance between gaming tables and other gambling facilities in casinos, and restrictions on the location of ATMs.

Operators should assess the risk presented by the internal layout of the premises and the location of gambling facilities within them. For example, if a gaming machine is placed within the direct line of sight of the cashier counter then staff will be able to monitor player behaviour and undertake interventions if there is a concern over the customers' spending habits. Staff can also monitor the use of the machines and can challenge any customers who are believed to be under the age of 18, or who damage the machines, or who appear to be attempting to launder money. By a simple assessment of the optimum location for these machines, operators can significantly reduce the risk to the licensing objectives.

Exterior design risks

The exterior of premises will be a major advertisement for the gambling operator. However, the design should be assessed based on the associated risk. Operators may identify a risk associated with the design and introduce control measures based on that perceived risk. For example, if the premises have a large amount of glass frontage in an area prone to criminal damage, operators may consider the risk of damage to the standard toughened glass to be high and introduce a control measure such as roller shutters and/or external CCTV cameras.

Control measures

Depending on the nature of the risk factors, the control measures identified to mitigate the perceived risk may be a combination of systems, design and physical measure. Control measures that relate to systems may be measures that have been put in place though policies and procedures. These can either be systems that apply to all of the operator's premises or systems that have been developed specifically for particular premises to deal with a specific local risk factor. System control measures may include staff training, security policies and procedures. They may also relate to having security personnel on entrances, implementing membership criteria and/or providing support to local vulnerable groups through financial or other means.

Design control measures are measures that are built into the design of the premises. These can include the location of gambling facilities and the design and location of cashier counters within the premises, and the exterior design of premises. For example, a control measure for the interior of the premises could involve moving a cashier counter from the rear of the premises to the front of the shop next to the main entrance. An external design control measure may involve the exterior design being tailored to address local risks, for example, more open window displays to enable staff can see out of the premises or a design to avoid attracting children to the premises.

The final control measures relate to specific physical measure that will address an identified risk factor. These physical control measures may, for example, include alarms, CCTV cameras, doors, magnetic locks, time locks on safes, spit kits, window shutters, fogging systems, UV lights in toilets. The control measures identified to mitigate a perceived risk may involve a combination of systems, design and physical measures. For example to address the risk factors relating to children gaining access to an over 18 restricted gambling premises, the operator may identify the following control measures:

Systems: PASS card or age verification policies, challenge 21 scheme, staff training and door staff.

Design: Exterior design which will not attract children into the premises, the entrance layout will enable staff and security to watch those entering the premises and challenge them on the grounds of age.

Physical: Magnetic door locks and ID scans.

Step 1: Undertaking a local risk assessment

The risk assessment should be carried out through a step-by-step approach. Gambling operators may first assess the local area and identify the relevant risk factors, then assess the gambling operation, and finally assess the premises design, both internal and external. Once the risk factors have been identified, the control measures to mitigate the risks should be considered. These control measures will either already be in place or will need to be implemented.

 Assessors should start by identify the local risk factors surrounding the premises. The risk factors will differ from location to location so an understanding of the specific characteristics of the local area and the people who live, work or visit that area is important. Use Community wellbeing profile and local knowledge will assist.

Step 2: Gambling operation and physical design

In assessing the risk factors associated with a gambling operation the assessor should take into account the local risks which are commonly accepted by broader stakeholders and how that gambling operation may affect that risk.

The physical design of the premises is a key consideration as this could have a significant impact on the risk to the licensing objectives. In assessing the risk factors associated with the premises design and layout reference is needed to the local area risks factors already identified to ensure the design doesn't add to that risk. The design, both internal and external should be considered and specific risk factors identified and noted.

Step 3: Control measures

Once the risk factors have been identified, the assessor should seek to identify control measures that would mitigate the identified risks. Such control measures will relate to one of the three categories of control measures mentioned above (systems, design and physical). Some risk factors may require a combination of control measures to adequately mitigate the risk.

Step 4: Action Plan

Once the assessment has been carried out an action plan should be completed so that any identified actions are documented and a deadline for completing the required piece of work is set and agreed.

Completed assessment

The control measures must be implemented on the premises and, if applicable, staff on the premises should be trained in their use or trained on the new policy or procedure. The assessment must be retained and should be reviewed whenever a trigger occurs or as part of a regular review regime.

7. FURTHER INFORMATION

Further information this Statement of Licensing Policy or the application process can be obtained from:

Licensing Section
Caerphilly County Borough Council
Penallta House
Tredomen Park
Ystrad Mynach
CF82 7PG

Telephone: 01443 866750

Email: licensing@caerphilly.gov.uk

Information is also available from: The Gambling Commission Victoria Square House Birmingham B2 4BP

Telephone: 0121 230 6666

Website: www.gamblingcommission.gov.uk

The Department for Culture, Media and Sport
2-4 Cockspur Street
London
SW1Y 5DH
The Department Digital, Culture, Media and Sport
100 Parliament Street,
London,
SW1A 2BQ

Telephone: 020 7211 6200

Website: <u>www.culture.gov.uk</u>Department for Digital, Culture, Media & Sport - GOV.UK (www.gov.uk)

National Gambling Helpline: 0808 8020 133

www.begambleaware.org.

POLICY CONSULTEES

CCBC - Elected Members
CCBC – Appropriate Directors and Heads of Service
Her Majesty's Revenues and Customs (HMRC)
Gambling Commission
Heddlu Gwent Police
Fire Service
Health and Safety Executive
Health Board
Community and Town Councils
All Licensed Gambling Premises
All Licensed Premises and Club Premises Certificate Holders
General Public - via web site and press release
CCBC – Community Safety
CCBC – Corporate Policy Unit
CCBC – Legal Services
CCBC – Highways
CCBC - Environmental Health - Pollution Control
CCBC - Environmental Health - Food and Health and Safety
CCBC - Licensing Authority Responsible Authority
CCBC – Trading Standards
CCBC – Planning
CCBC- Child Protection Co-ordinator
Newport CAB
Gwent Licensing Forum (GLF)

RESPONSIBLE AUTHORITIES

RESPONSIBLE AUTHORITY CONTACT DETAILS

Responsible Authority	Contact Details
Gambling Commission	Victoria Square House
	Victoria Square
	Birmingham
	B2 4BP
	Telephone: 0121 230 6666
	Website: www.gamblingcommission.gov.uk
HMRC	Excise Processing Teams,
	(Betting and Gaming)
	BX9 1GL
	Tel: 0300 322 7072
	e-mail nrubetting&gaming@hmrc.gsi.gov.uk
Police	The Chief Officer of Police
(Chief Officer of Police for area	FAO The Licensing Officer
in which premises are situated)	Heddlu Gwent Police
	'C' Divisional Headquarters
	Blackwood Road
	Pontllanfraith
	Blackwood
	NP12 2XA
	Tel: 01495 232253/232267
	E-mail: <u>LicensingCDIV@gwent.pnn.police.uk</u>
Fire And Rescue Authority (For	Chief Fire Officer
area in which premises are	South Wales Fire and Rescue
situated)	Service Headquarters
	Forest View Business Park
	Llantrisant
	CF72 8LX
	Tel: 01443 232713
	E-mail: safety-east@SouthWales-fire.gov.uk
Planning	Head of Planning and Regeneration
(Local Planning Authority for	Planning Division
area in which premises are	Caerphilly County Borough Council
situated)	Tredomen House, Tredomen Park, Ystrad Mynach, Hengoed. CF82 7WF
	E-mail: planning@caerphilly.gov.uk

Responsible Authority	Contact Details
Environmental Health	Team Leader Pollution Control
(Statutory function for	Caerphilly County Borough Council
minimising or preventing the	Penallta House
risk of pollution of the	Tredomen Park
environment or of harm to	Ystrad Mynach
human health.)	Hengoed
	CF82 7PG
	E-mail: enviroservices@caerphilly.gov.uk
Child Protection (Body which	Child Protection Co-ordinator
represents those who are	(On behalf of the Local Safeguarding Children Board)
responsible for or interested in	Caerphilly County Borough Council
matters relating to the	Penallta House
protection of children from	Tredomen Park
harm and is competent to	Ystrad Mynach
advise on such matters.)	CF82 7PG
	Tel: 01443 864744
	E-mail: srt@caerphilly.gov.uk

ACCESS RESTRICTIONS TO GAMBLING PREMISES

Casinos

- The principal access entrance to the premises must be from a street;
- No entrance to a casino must be from premises that are used wholly or mainly by children and/or young persons;
- No customer must be able to enter a casino directly from any other premises, which holds a gambling premises licence.

Adult Gaming Centre

 No customer must be able to access the premises directly from any other licensed gambling premises.

Betting Shops

- Access must be from a street or from another premises with a betting premises licence;
- No direct access from a betting shop to another premises used for the
 retail sale of merchandise or services. In effect there cannot be an
 entrance to a betting shop from a shop of any kind and you could not
 have a betting shop at the back of a café the whole area would have
 to be licensed.

Tracks

- No customer should be able to access the premises directly from:
 - o a casino;
 - o an adult gaming centre.

Bingo Premises

- No customer must be able to access the premises directly from:
 - o a casino:
 - o an adult gaming centre;
 - a betting premises, other than a track.

Family Entertainment Centre

- No customer must be able to access the premises directly from:
 - o a casino:
 - o an adult gaming centre;
 - o a betting premises, other than a track.

Guidance contains further information on this issue, which this authority will also take into account in its decision-making.

Annex 4

Summary of Machine Provisions by Premises

Premises type		Α	B1	B2	В3	B4	С	D
Large casino (machine/table rat 5-1 up to maximur		Any c	combination ines), withi			ories B to D ((subject to m		
Small casino (machine/table rat 2-1 up to maximur		Any o		of machin		ories B to D (subject to ma		
Pre-2005 Act cas (no machine/table	-			machines of C or D ma		B to D (excep tead	t B3A ma	achines
Betting premises occupied by pool		Maxir	mum of 4 m	nachines ca	tegories B2	2 to D (excep	t B3A ma	achines
Bingo premises ¹	Maximum of 20 available for us					es which are	No lim catego C or D machi	ory)
Adult gaming centre ²	Maximum of 20% of the tota use on the prer				which are	available for	No lim catego C or D machi	ory
Licensed family e	entertainment			on categor	ГУ			
Family entertainment centre (with permit) ³		No limit categor machin	y D					
Clubs or miners' welfare institute (with permits) 4			Maximum of 3 machines in categories B3A or B4 to D					
Qualifying alcohol-licensed premises		categor automa	1 or 2 machines of category C or D automatic upon notification					
Qualifying alcohol-licensed premises (with licensed premises gaming machine permit)		Numbe on pern		ry C-D mac	hines as spe	cified		

Travelling fair	No limit on category D machines	

- ¹ Bingo premises licence are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines on the premises. Where a premises licence was granted before 13 July 2011, they are entitled to make available eight (The Gambling Act 2005 (Gaming Machines in Bingo Premises) Order 2009) category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at bingo premises are restricted to sub-category B3 and B4 machines, but not B3A machines.
- ² Adult gaming centres are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines which are available for use on the premises and any number of category C or D machines. Where a premises licence was granted before 13 July 2011, they are entitled to make available four category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines, but not B3A machines.
- ³ Only premises that are wholly or mainly used for making gaming machines available may hold an unlicensed FEC gaming machine permit or an FEC premises licence. Category C machines may only be sited within licensed FECs and where an FEC permit is in force. They must be in a separate area to ensure the segregation and supervision of machines that may only be played by adults. There is no power for the licensing authority to set a limit on the number of machines under the FEC permit.
- ⁴ Members' clubs and miners' welfare institutes with a club gaming permit or with a club machine permit, are entitled to site a total of three machines in categories B3A to D but only one B3A machine can be sited as part of this entitlement.
- ⁵ Commercial clubs with club machine or gaming permits are entitled to a total of three machines in categories B4 to D.

SCHEDULE OF DELEGATION OF LICENSING FUNCTIONS AND DECISIONS

	Full		
Matters to be dealt with	Council	Sub-Committee	Officers
Three year Gambling Policy	X		
Policy not to permit casinos	X		
Fee Setting – when appropriate		X	
Application for Premises Licence		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a variation to a licence		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a transfer of a licence		Where representations have been received from the Commission	Where no representation has been received from the Commission
Application for a provisional statement		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Review of a Premises Licence		X	
Revocation of a premises licence for failure to pay annual licence fee			x
Application for club gaming/club machine permits		Where objections have been made (and not withdrawn)	Where no objections made/objections have been withdrawn
Cancellation of club gaming/club machine permits		x	

Applications for other permits	Where objections have been made and not withdrawn	Where no objections made/objections have been withdrawn
Cancellation of licensed premises gaming machine permits		x
Consideration of temporary use notice		X
Decision to give a counter notice to a temporary use notice	X	

NOTE: In this Policy, the following definitions are included to provide an explanation to certain terms included in the Act and, therefore, in the Statement of Licensing Policy. In some cases they are an abbreviation of what is stated in the Gambling Act 2005 or an interpretation of those terms. For a full definition of the terms used, the reader must refer to the Gambling Act 2005.

'The Council' means Caerphilly County Borough Council, acting as the Licensing Authority as defined by the Gambling Act 2005.

'The Act' means the Gambling Act 2005.

'The County Borough' means the county borough of Caerphilly.

'The Licensing Authority' the authority in whose area the premises is wholly/partly situated. The Licensing Authority (as in the issuing authority) is also a responsible authority.

'The Gambling Commission' a body set up by the Government as the unified regulator for gambling, replacing the Gaming Board.

'Guidance' means Guidance issued by the Gambling Commission

'LCCP' means Licensing Conditions Code of Practice issued by the Gambling Commission.

'Responsible Authority' means a public body that must be notified of certain applications for premises licences and permits, and are entitled to make representations on any of the licensing objectives.

'Children' means individuals who are less than 16 years old.

'Young person' means individuals who are aged less than 18 years old and are 16 years and over.

'Mandatory Conditions' means a specified condition provided by regulations to be attached to premises licences.

'Default Conditions' means a specified condition provided for by regulations to be attached to a licence unless excluded by the Council.

'Premises' means any place, including a vessel or moveable structure.

Mandatory, Default and Caerphilly County Borough Council's Pool of Model Conditions for Gambling Premises Licences

1. Introduction

Caerphilly County Borough Council is the Licensing Authority under the Gambling Act 2005 (the Act). The Licensing Authority is responsible for considering and determining applications for premises licences which offer gambling facilities within Caerphilly CBC. The Licensing Authority also has the role of ensuring compliance with the terms and conditions of the licences.

The Act contains three licensing objectives which guide the way that the Licensing Authority performs its functions and the way that gambling operators carry on their activities. They are:

- preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime;
- ensuring that gambling is conducted in a fair and open way;
- protecting children and other vulnerable persons from being harmed or exploited by gambling.

The Act places a legal duty on the Licensing Authority to aim to permit gambling in so far as it thinks it reasonably consistent with the licensing objectives. The effect of this duty is that the Licensing Authority must approach its functions in a way that seeks to regulate gambling by using its powers, for example to attach conditions on licences, to moderate its impact on the licensing objectives rather than by starting out to prevent it altogether.

The Gambling Act 2005 (Mandatory and Default Conditions) (England and Wales) Regulations 2007 impose conditions on each category of gambling premises licence under the Act. For ease of reference and to provide a concise document which contains all of the relevant conditions, the Licensing Authority has included both mandatory and default conditions.

The Licensing Authority has also developed a pool of model conditions to assist gambling operators, responsible authorities and interested parties when considering conditions to deal with specific issues and concerns. These conditions will also encourage a consistent approach to the drafting and imposition of conditions on premises licences.

Gambling operators will identify measures that mitigate the risk to harming the licensing objectives in their local risk assessment for each specific premises. The model conditions will assist prospective and existing licence holders to identify and select specific conditions that would cement these proposed measures within the regulatory framework.

Once an application has been made, responsible authorities and interested parties are encouraged to engage with the applicant if they are considering making a representation to their application. This will enable discussions about their concerns and the ability to agree specific conditions to address them.

The model conditions within this document are not an exclusive or exhaustive list of conditions which may be included on a premises licence. It does not restrict any applicant, responsible authority, or other interested parties from proposing any alternative conditions, nor would it restrict a Licensing Sub-Committee from imposing any reasonable condition on the grant of a licence it considers appropriate so as to aim to permit gambling under section 153 of The Act.

This is the first edition of the Mandatory, Default and Caerphilly Model Conditions for Gambling Premises Licences that we have produced. This document will be updated and published on the Council's website at Caerphilly.gov.uk.

Mandatory Conditions

Mandatory conditions are conditions that are specified in the Gambling Act 2005 (Mandatory and Default Conditions) (England and Wales) Regulations 2007 (2007 Regs). The mandatory conditions for each category of premises licences are listed below as conditions with Caerphilly County Borough Council's own condition reference. The specific regulation, schedule, part and paragraph where those conditions are located within the 2007 Regs, is available to the right of each of the mandatory conditions.

These mandatory conditions are applied to the relevant category of premises licence and cannot be removed or varied in anyway.

Where a mandatory condition, as specified within the 2007 Regs refers to a paragraph that is a separate condition within that part of the schedule we have replaced that paragraph number with the relevant Caerphilly County Borough Council's condition reference so it is clear which condition is being referred to.

Converted Casinos

The summary of the terms and conditions of the premises licence	Reg
issued under section 164(1)(c) of the 2005 Act shall be displayed	3(2)
in a prominent place within the premises.	
The layout of the premises shall be maintained in accordance with	Reg
the plan.	3(3)
<u>The premises shall not be used for –</u>	Reg
	3(4)
a) the sale of tickets in a private lottery or customer lottery, or	
b) the sale of tickets in any other lottery in respect of which the sale	
of tickets on the premises is otherwise prohibited.	
The principal entrance to the premises shall be from a street.	Reg 4, Sch
	1, Part 1,
	Para 1(1)

No entrance to the premises shall be from premises that are used wholly or mainly by children, by young persons, or by both.	Reg 4, Sch 1, Part 1, Para 1(2)
No customer shall be able to enter the premises directly from any other premises in respect of which a licence issued under Part 8 of the Act, or a permit issued under Schedule 10, 12 or 13 to the Act, has effect	Reg 4, Sch 1, Part 1, Para 1(3)
A gap of at least 2 metres shall be maintained between any ordinary gaming table and any other equipment, apparatus or structure used by a person to gamble on the premises.	Reg 4, Sch 1, Part 1, Para 2
No more than 40 separate player positions may be made available for use in relation to wholly automated gaming tables at any time.	Reg 4, Sch 1, Part 1, Para 3
1. The rules of each type of casino game that is available to be played on the premises shall be displayed in a prominent place within both the table gaming area and other gambling area of the premises to which customers wishing to use facilities for gambling have unrestricted access.	Reg 4, Sch 1, Part 1, Para 4
2. The condition in sub-paragraph (1) may be satisfied by -	
a) displaying a clear and legible sign setting out the rules; or b) making available to customers leaflets or other written material containing the rules.	
Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming table, gaming machine or betting machine in order to do so.	Reg 4, Sch 1, Part 1, Para 5
A notice shall be displayed in a prominent place at every entrance to the premises stating that no person under the age of 18 years is permitted to enter the premises.	Reg 8, Sch1, Part 5, Para 1
This paragraph shall apply to premises which have a gambling area the floor area of which is no less than 200 m2.	Reg 8, Sch1, Part 5, Para 2
In determining the floor area of the gambling area, all areas in which facilities for gambling are provided on the premises shall be taken into account.	
The premises shall contain a non-gambling area, the floor area of which is no less than 10% of the floor area of the gambling area.	
The non-gambling area may consist of one or more areas within the premises.	
Lobby areas and toilet facilities may be taken into account in calculating the non-gambling area; but the non-gambling area shall not consist exclusively of lobby areas and toilet facilities.	
Facilities for gambling shall not be provided in the non-gambling area.	
At any time during which facilities for gambling are being provided on the premises, each separate area comprising the non-gambling area, other than the lobby areas and toilet facilities referred to in sub-paragraph (5), shall contain recreational facilities that are available for use by customers on the premises	

<u>Bingo</u>

The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.	Reg 3(2)
The layout of the premises shall be maintained in accordance with the plan.	Reg 3(3)
The premises shall not be used for -	Reg 3(4)
a) the sale of tickets in a private lottery or customer lottery, or b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.	
A notice stating that no person under the age of 18 years is permitted to play bingo on the premises shall be displayed in a prominent place at every entrance to the premises.	Reg 10, Sch2, Part 1, Para 1
No customer shall be able to enter the premises directly from any other premises in respect of which one of the following permissions has effect —	Reg 10, Sch2, Part 1, Para 2
 a) a casino premises licence; b) an adult gaming centre premises licence; c) a betting premises licence other than a track premises licence; and 	
This paragraph shall apply where children or young persons or both are permitted by the licence holder to enter the premises, and Category B or C gaming machines are made available for use on the premises.	Reg 10, Sch2, Part 1, Para 3
Any area of the premises to which category B and C gaming machines are located -	
a) shall be separated from the rest of the premises by a physical barrier which is effective to prevent access other than by an entrance designed for the purpose; b) shall be supervised at all times to ensure children or young persons or both do not enter the area; and c) shall be arranged in such a way that ensures all parts of the area can be observed by the persons mentioned in subparagraph (3).	
The reference to supervision in this paragraph means supervision by - a) one or more persons whose responsibilities include ensuring children or young persons or both do not enter the area; or b) closed circuit television which is monitored by one or more persons whose responsibilities include ensuring that children or young persons or both do not enter the area.	
A notice stating that no person under the age of 18 years is permitted to enter the area shall be displayed in a prominent place at the entrance to any area of the premises in which Category B or C gaming machines are made available for use.	

In the case of a charge for admission to the premises, a notice of that charge shall be displayed in a prominent place at the principal entrance to the premises.	
In the case of any other charges in respect of gaming, a notice setting out the information in sub-paragraph (3) shall be displayed at the main point where payment for the charge is to be made.	
The notice in sub-paragraph (2) shall include the following information - a) the cost (in money) of each game card (or set of game cards) payable by an individual in respect of a game of bingo; b) in respect of each game card (or set of game cards) referred to in paragraph (a) the amount that will be charged by way of a participation fee for entitlement to participate in that game; and c) a statement to the effect that all or part of the participation fee may be waived at the discretion of the person charging it.	
The notice may be displayed in electronic form.	
A reference in this paragraph to a charge in respect of gaming does not include an amount paid for an opportunity to win one or more prizes in gaming to which section 288 of the 2005 Act (meaning of "prize gaming") applies.	
The rules of each type of game that is available to be played the premises other than games played on gaming machines shall be made available to customers within the premises.	Reg 10, Sch2, Part 1, Para 5
The condition in sub-paragraph (1) may be satisfied by –	
 a) displaying a sign setting out the rules, b) making available leaflets or other written material containing the rules, or c) running an audio-visual guide to the rules prior to any bingo game being commenced. 	
Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling in order to do so.	Reg 10, Sch2, Part 1, Para 6

Betting Tracks

The summary of the terms and conditions of the premises licence issued	Reg 3(2)
under section 164(1)(c) of the 2005 Act shall be displayed in a prominent	
place within the premises.	
The layout of the premises shall be maintained in accordance with the plan.	Reg 3(3)
The premises shall not be used for –	Reg 3(4)
a) the sale of tickets in a private lottery or customer lottery, or	
b) the sale of tickets in any other lottery in respect of which the sale of tickets	
on the premises is otherwise prohibited.	

No customer shall be able to access the premises directly from any other premises in respect of which one of the following premises licences has effect	Reg 16, Sch 6, Part 1, Para 1
a) a casino premises licence;b) an adult gaming centre premises licence.	
A notice stating that no person under the age of 18 is permitted to bet on the	Reg 16, Sch 6,
premises shall be displayed in a prominent place at every public entrance to the premises.	Part 1, Para 2
The terms on which a bet may be placed must be displayed in a prominent	Reg 16, Sch 6,
place within the premises to which customers wishing to use facilities for	Part 1, Para 3
betting have unrestricted access.	
The premises licence holder shall make arrangements to ensure that betting	Reg 16, Sch 6,
operators who are admitted to the premises for the purpose of accepting bets	Part 1, Para 4
a) will be operating under a valid operating licence; and	
b) are enabled to accept such bets in accordance with -	
and an account	
(i) the conditions imposed under sections 92 (general betting operating	
licence) or 93 (pool betting operating licence) of the 2005 Act, or	
(ii) an authorisation under section 94	D 40 0 1 0
The premises licence holder shall make arrangements to ensure that	Reg 16, Sch 6,
reasonable steps are taken to remove from the premises any person who is found to be accepting bets on the premises otherwise than in accordance	Part 1, Para 5
with the 2005 Act.	
Any ATM made available for use on the premises shall be located in a place	Reg 16, Sch 6,
that requires any customer who wishes to use it to cease gambling in order	Part 1, Para 6
to do so.	_
Mandatory conditions attached to track premises licences in respect of	Reg 16, Sch 6,
premises that are dog racing tracks	Part 3, Para 1
A totalisator on the premises shall only be operated –	
A totalisator of the premises shall only be operated —	
a) while the public are admitted to the premises for the purpose of attending	
dog races and no other sporting events are taking place on the premises; and	
b) for effecting with persons on the premises betting transactions on dog	
races taking place on the premises.	D 40 0 1 0
At any time during which the totalisator is being lawfully used on the premises -	Reg 16, Sch 6, Part 3, Para 2
premises -	<u>rait 5, raia 2</u>
a) no betting operator or betting operator's assistant shall be excluded from	
the premises by reason only of the fact that he proposes to accept or	
negotiate bets on the premises; and	
b) there shall be made available on the premises space for betting operators	
and betting operators' assistants where they can conveniently accept and	
negotiate bets in connection with dog races run on the premises on that day.	
This paragraph is without prejudice to section 180 (pool betting on dog races)	
of the 2005 Act.	
For the purposes of this Part, "totalisator" means the apparatus for betting	Reg 16, Sch 6,
known as the totalisator or pari mutuel, or any other machine or instrument	Part 3, Para 3
of betting of a like nature, whether mechanically operated or not.	

Betting (Other)

	D 0(0)
The summary of the terms and conditions of the premises licence	Reg 3(2)
issued under section 164(1)(c) of the 2005 Act shall be displayed	
in a prominent place within the premises.	
The layout of the premises shall be maintained in accordance	Reg 3(3)
with the plan.	
<u>The premises shall not be used for –</u>	Reg 3(4)
a) the sale of tickets in a private lottery or customer lottery, or	
b) the sale of tickets in any other lottery in respect of which the	
sale of tickets on the premises is otherwise prohibited.	
A notice stating that no person under the age of 18 years is	Reg 14, Sch 5,
permitted to enter the premises shall be displayed in a	Part 1, Para 1
prominent place at every entrance to the premises.	
1. Access to the premises shall be from a street or from other	Reg 14, Sch 5,
premises with a betting premises licence.	Part 1, Para 2
2. Without prejudice to sub-paragraph (1), there shall be no	
means of direct access between the premises and other	
premises used for the retail sale of merchandise or services	
Subject to anything permitted by virtue of the 2005 Act, or done	Reg 14, Sch 5,
in accordance with 4 conditions below, the premises shall not be	Part 1, Para 3
used for any purpose other than for providing facilities for betting	
Any ATM made available for use on the premises shall be	Reg 14, Sch 5,
located in a place that requires any customer who wishes to use	Part 1, Para 4
it to leave any gaming machine or betting machine in order to	
do so.	
No apparatus for making information or other material available	Reg 14, Sch 5,
in the form of sounds or visual images may be used on the	Part 1, Para 5
premises, except for apparatus used for the following purposes -	
a) communicating information about, or coverage of, sporting	
events, including -	
(i) information relating to betting on such an event; and	
(ii) any other matter or information, including an advertisement,	
which is incidental to such an event;	
b) communicating information relating to betting on any event	
(including the result of the event) in connection with which betting	
transactions may be or have been effected on the premises.	
No publications, other than racing periodicals or specialist betting	Reg 14, Sch 5,
publications, may be sold or offered for sale on the premises.	Part 1, Para 6
No music, dancing or other entertainment shall be provided or	Reg 14, Sch 5,
permitted on the premises, save for entertainment provided in	Part 1, Para 7
accordance with Reg 14, Sch 5, Part 1, Para 5	,
No alcohol shall be permitted to be consumed on the premises	Reg 14, Sch 5,
at any time during which facilities for dambling are being provided	
at any time during which facilities for gambling are being provided on the premises.	Part 1, Para 8
on the premises.	
on the premises.	
on the premises. A notice stating the condition in sub-paragraph (1) shall be	
on the premises. A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.	Part 1, Para 8
on the premises. A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises. A notice setting out the terms on which customers are invited to	Part 1, Para 8 Reg 14, Sch 5,
on the premises. A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.	Part 1, Para 8

Adult Gaming Centres

The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.	Reg 3(2)
The layout of the premises shall be maintained in accordance with the plan.	Reg 3(3)
<u>The premises shall not be used for –</u> <u>a) the sale of tickets in a private lottery or customer lottery, or</u> <u>b) the sale of tickets in any other lottery in respect of which the</u>	Reg 3(4)
sale of tickets on the premises is otherwise prohibited.	
A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.	Reg 12, Sch 3, Para 1
No customer shall be able to access the premises directly from any other premises in respect of which a licence issued under Part 8 of the Act, or a permit issued under Schedule 10, 12 or 13 to the Act, has effect	Reg 12, Sch 3, Para 2
Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.	Reg 12, Sch 3, Para 3
1. No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.	Reg 12, Sch 3, Para 4
2. A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.	

Family Entertainment Centres

The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.	Reg 3(2)
The layout of the premises shall be maintained in accordance with the plan.	Reg 3(3)
<u>The premises shall not be used for –</u>	Reg 3(4)
a) the sale of tickets in a private lottery or customer lottery, or	
b) the sale of tickets in any other lottery in respect of which the	
sale of tickets on the premises is otherwise prohibited.	D 40 0 1 4
No customer shall be able to access the premises directly from	Reg 13, Sch 4,
any other premises in respect of which one of the following	Para 1
<u>premises licences has effect –</u>	
a) a casino premises licence;	
b) an adult gaming centre premises licence;	
c) a betting premises licence other than a track premises licence.	
Any ATM made available for use on the premises shall be located	Reg 13, Sch 4,
in a place that requires any customer who wishes to use it to	Para 2
cease gambling at any gaming machine in order to do so.	

Where Category C gaming machines are made available for use on the premises, any area of the premises in which those machines are located –	Reg 13, Sch 4, Para 3
 a) shall be separated from the rest of the premises by a physical barrier which is effective to prevent access other than by an entrance designed for the purpose; b) shall be supervised at all times to ensure children or young persons or both do not enter the area; and c) shall be arranged in such a way so as to permit all parts of the area to be observed by the persons mentioned in sub-paragraph 2. 	
The reference to supervision in this paragraph means supervision by –	
a) one or more persons whose responsibilities include ensuring children or young persons or both do not enter the area; or b) closed circuit television which is monitored by one or more persons whose responsibilities include ensuring that children or young persons or both do not enter the area.	
A notice stating that no person under the age of 18 years is permitted to enter the area shall be displayed in a prominent place at the entrance to any area of the premises in which Category C gaming machines are made available for use.	
1. No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.	Reg 13, Sch 4, Para 4
2. A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.	

Default Conditions

Default conditions are conditions that are specified in the Gambling Act 2005 (Mandatory and Default Conditions) (England and Wales) Regulations 2007 (the regulations). The default conditions for each category of premises licences are listed below as conditions with Caerphilly CBC's own condition reference and the specific regulation, schedule, part and paragraph where those conditions are located within the regulations.

These default conditions will be applied to the relevant category of premises licence unless the applicant or licensee specifies that the default conditions are to be removed within their new or variation application.

Where a default condition, as specified within the regulation refers to a paragraph that is a separate condition within that part of the schedule we have replaced that paragraph number with the relevant Caerphilly condition reference.

Converted Casinos

No facilities for gambling shall be provided on the premises	Reg 9, Sch 1,
between the hours of 6am and noon on any day.	Part 6

Bingo

Subject to Below condition, no facilities for gambling shall be provided on the premises between the hours of midnight and 9am.	Reg 11, Sch 2, Part 2, Para 1
The condition above shall not apply to making gaming	Reg 11, Sch 2,
machines available for use.	Part 2, Para 2

Betting Tracks

Subject to condition Reg 11, Sch 2, Part 2, Para 1, no facilities	Reg 17, Sch 6,
for gambling shall be provided on the premises between the	Part 4, Para 1
hours of 10pm on one day, and 7am on the next day.	
The prohibition in condition Reg 11, Sch 2, Part 2, Para 1 does	Reg 17, Sch 6,
not apply on days when a sporting event is taking place on the	Part 4, Para 2
premises, in which case gambling transactions may take place	
at any time during that day.	

Betting (Other)

No facilities for gambling shall be provided on the premises	Reg 15, Sch 5,
between the hours of 10pm on one day and 7am on the next day.	Part 2

Model Conditions

The following model conditions can be used by the applicant of a new premises licence, provisional statement or licensees varying their licence. The applicant or licensee can select the conditions that they feel will enable them to demonstrate how they will ensure that the premises will operate so as not to impact the licensing objectives.

Gambling operators are recommended during their local risk assessment process to identify control measures, such as conditions to mitigate the impact on the licensing objectives by that premises. These models conditions can been selected to address the risk of impacts identified in these assessments.

These conditions can also be used by responsible authorities or interested parties when making representations on applications submitted to the Licensing Authority. The Licensing Sub-Committee when determining applications will have regard to these conditions and may choose to add one or more conditions or variations of them depending on the concerns raised during the determination process.

Model conditions are not intended to be used as blanket conditions applied to each premises licence. It may appear from the list that the conditions are

repetitive, however there are subtle differences so gambling operators, responsible authorities and interested parties are advised to find the most appropriate condition to mitigate the identified risk.

The model conditions set out in this section are not an exhaustive list and new or amended versions of model conditions can be produced to meet the specific requirements of that application.

The model conditions have been put under general topic headings to assist in identifying particular conditions that may address specific issues raised. By the side of each condition a reference to the relevant licensing objective that they relate is indicated. The codes used for the licensing objectives are:

CD - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime.

FO - ensuring that gambling is conducted in a fair and open way.

CV - protecting children and other vulnerable persons from being harmed or exploited by gambling.

Hours

- No facilities for gambling shall be provided on the premises between the hours of [insert time] on one day and [insert time] on the next day. CD,
 FO & CV
- No facilities for gambling shall be provided on the premises between the hours of [insert time] and [insert time] on any day. CD, FO & CV
- The premises shall not provide gambling facilities between the hours of [insert time] and [insert time]. CD, FO & CV
- There shall be no admittance or re-admittance to the premises after [enter time]. CD & CV

CCTV

The venue shall install and maintain a comprehensive CCTV system at the premises which should cover, as a minimum:

- all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions
- the areas of the premises to which the public have access (excluding toilets)
- gaming machines and the counter area.
- The CCTV system shall continually record whilst the venue is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of thirty one days with date and time visible. Recordings shall be immediately arranged by a member of staff for handover to the Police or an authorised officer following their request. CD
- A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member shall be able to arrange for Police

- to view recent data or footage with the absolute minimum of delay when requested. **CD**
- There shall be [insert number] external cameras which will provide live images to staff in the service counter area. **CD**
- Notices indicating that CCTV is in use at the premises shall be placed at or near the entrance to the premises and within the premises.
- The licensee shall:
 - a) provide training on the CCTV system and how to access the footage if requested to do so by the police or authorised officer as part of the staff induction training programme or when the system is changed, and
 - b) periodically provide refresher training to all of its staff working at these premises on the CCTV viewing process. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Police or Licensing Authority as soon as practicable. **CD**

Door Supervision

- At least [enter number] SIA licensed door supervisors shall be on duty at every entrance and exit to the premises at all times whilst it is operating under this licence. CD & CV
- A minimum of [insert number] SIA licensed door supervisors shall be on duty at the premises at all times whilst it is open for business. CD & CV
- At least [insert number] SIA licensed door supervisors shall be on duty at every entrance and exit of the premises at all times whilst it is open for business. CD & CV
- insert number] of SIA Licensed Door Supervisors are to be on duty at the premises during the whole of permitted hours CD & CV
- No patrons shall be admitted or re-admitted to the premises after [enter time] unless they have passed through a metal detecting search arch and, if the search arch is activated or at the discretion of staff, then physically searched, which will include a 'pat down search' and a full bag search. CD & CV
- All persons entering or re-entering the premises shall be searched by an SIA trained member of staff and monitored by the premises CCTV system.
 CD & CV
- All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests. CD & CV
- The licence holder shall ensure that the outside areas of the premises are monitored so as to ensure there is no public nuisance or obstruction of the highway. CD

Children and Young People

 The Licensee shall maintain a bound and paginated 'Challenge 21 or Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request. CV

- Prominent signage and notices advertising the Challenge 21 or Challenge
 25 Policy will be displayed showing the operation of such policy. CV
- Third party testing on age restricted sales systems shall be carried out on the premises a minimum of [insert frequency] a year. CV
- Third party testing on age restricted sales systems purchasing shall take at least [insert frequency] a year and the results shall be provided to the Licensing Authority upon request. CV
- The licensee shall not allow their logos or other promotional material to appear on any commercial merchandising which is designed for use by children. CV
- All tills shall automatically prompt staff to ask for age verification identification when placing a bet. **CV**
- A Challenge 21 or Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram. CV
- The licensee will ensure, through regular checks and intervention, that customer's children are not left unsupervised outside the premises. CV
- The licensee will ensure, through regular checks and intervention, that children will not congregate outside the shop. CV
- The licence holder shall ensure that the outside areas of the premises are monitored so as to ensure there is no public nuisance or obstruction of the highway. CD

Entrances and Doors

- A magnetic locking device, commonly referred to as a Maglock will be installed and maintained on the main entrance/exit to the premises which will be operable from the ground floor cashier counter by staff. CD & CV
- An Infra-Red Beam connected to a sounder will be installed and maintained at the entrance of the premises so as to notify staff when a customer enters or exits the premises. CD&CV

Staffing Levels

- There shall be no pre-planned single staffing at any time. CD & CV
- There shall be no pre-planned single staffing after 20:00. Should the premises be single staffed after this time the magnetic door locking system must be in constant use. CD & CV
- There will be a minimum of two members of staff after 10pm. CD & CV
- There will be a minimum of two members of staff on duty for the duration of the period in which licensable activities are taking place on the premises.
 CD & CV
- There will be a minimum of [enter number] staff be present at all times when the premises is open. CD & CV

Cashier Counters and Safe Havens

- The licensee shall maintain a full height polycarbonate or 11.5mm minimum thickness laminated glass security screen counter on the ground floor of the premises. CD
- A full-height security screen shall be installed at the cashiers counter. CD
- Full height security bars which are spaced at adequate intervals to prevent a person from reaching through will be installed at the cashiers counter CD
- licensee shall install a Safe Haven [add location of safe haven] which
 includes a secure door with peephole, CCTV Monitor, Telephone, Safe
 Guard system, maglock control button and any other systems deemed
 appropriate by the licensee. CD

Identification of Offenders or Problem Persons

- The licensee shall provide Spit Kits within the premises and provide staff training on the use of these kits. CD
- If at any time (whether before or after the opening of the premises), the police or licensing authority supply to the premises names and/or photographs of individuals which it wishes to be banned from the premises, the licensee shall use all reasonable endeavours to implement the ban through staff training. CD
- The Licensee shall implement a policy of banning any customers who engage in crime, disorder or anti-social behaviour within or outside the premises. CD
- The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs. CD, CV

Seating

- The licensee shall ensure that all seating within the premises are either secured to the floor or are weighted to prevent lifting CD
- The licensee shall ensure that all gaming machine seating within the premises are weighted to prevent lifting **CD**

Alarms (Premises and Personal)

- Each member of staff will be provided and required to carry on their person a personal fob alarm which will activate the alarm if pressed by the member of staff or that staff member is lying horizontal for a pre-determined period of time. CD
- The licensee shall install and maintain an intruder alarm on the premises.
 CD
- The premises shall install and maintain a panic button behind the cashier counter. CD
- The premises shall install and maintain a panic button behind the cashier counter that will alert the premises security once pressed. **CD**
- An attack alarm shall be installed and maintained behind the cashier counter which would alert [operator name] Security and the police. CD
- An attack alarm shall be installed and maintained behind the cashier counter which would alert the police. **CD**

Toilets

- Maglock device will be installed and maintained on the customer toilet door which will be operated by a member of staff from the cashiers counter. CD
 & CV
- The Licensee shall install and maintain an ultraviolet lighting system in the customer toilet. CD &CV
- The licensee will ensure that customer toilets are checked hourly/ (insert other period) for cleanliness and evidence of drug taking. CD & CV

Restrictions on Food and Beverages

- Only refreshments purchased or supplied on the premises may be consumed on the premises. CV
- hot refreshment vending machine and refreshment facilities shall be provided for customers and staff use only. CV

Signage, Promotional Material and Notices

- The licensee shall place and maintain a sign at the entrance of the premises stating that access to the premises will be excluded to the following people:
 - a) Anyone who is under the age of 18,
 - b) Anyone who appears to be under the age of 21/25 and is unable to provide proof of age that they are over the age of 18,
 - c) Only refreshments purchased or supplied on the premises may be consumed on the premises,*
 - d) Anyone who is barred from the premises, and
 - e) Anyone who has alcohol on their person or appears to be under the influence of alcohol or substances (may be better wording?) * Only to be added if above condition is proposed. CD & CV
- The licensee will place and maintain a sign at the entrance which states that 'only refreshments purchased on the premises may be consumed on the premises'.
- All public signage/documentation relating to age restrictions, gambling advice and gambling support information (e.g. GamCare or similar support service) is displayed or provided on the premises in written English and any other language appropriate to the area and customer base. FO & CV
- Prominent GamCare documentation will be displayed at the premises. FO
 & CV
- The licensee shall ensure that no ethnicity specific gambling promotion is provided or advertised on the premises which is designed and/or intended to entice participation in gambling by the local community.
- Prominent signage indicating the permitted hours for the licensable activity
 shall be displayed so as to be visible before entering the premises. FO

Enticement Promotions

• The licensee shall not offer any enticement promotions, such as happy hours during which gaming machines stakes are reduced. FO & CV

Staff Training

- The licensee shall:
 - a) provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme.
 - b) periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives.
- Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing Authority as soon as practicable. CD, FO & CV
- The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in the training shall be formally recorded and the records produced to the police or licensing authority upon request. CD, FO & CV
- New and seasonal staff must attend induction training. All existing staff must attend refresher training every six months. CD, FO & CV

Recording of Incidents and Visits

- An incident log shall be kept for the premises and made available on request to an authorised officer of the council or the Police which will record the following:
 - a) All crimes reported to the venue;
 - b) Any complaints received regarding crime and disorder;
 - c) Any incidents of disorder or antisocial behaviour;
 - d) Any faults in the CCTV system; and
 - e) Any visit by a relevant authority or emergency service.

Customer Bags and Belongings

Customer shall not be permitted to leave bags or other belongings at the premises. CV

Homelessness and Street Drinking

- The licensee will contact the local homeless hostels/shelters and offer to provide information on problem gambling support services and how their residents can self-exclude from [operator name] premises. CV
- The licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so. CD & CV
- The licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises. CD & CV

Police Reporting Protocols and Crime Prevention

- The licensee shall develop and agree a protocol with the police as to incident reporting, including the type and level of incident and mode of communication, so as to enable the police to monitor any issues arising at or in relation to the premises. CD
- Prior to opening the licensee shall meet with the Crime Prevention Officer in order to discuss any additional measures to reduce crime and disorder.
 CD

ATMs

- There shall be no cash point or ATM facilities on the premises. CD & CV
- The ATM shall be located so that the staff behind the cashiers desk has direct line of sight to the machine and customers using it. CD & CV
- Signage shall be placed on or immediately next to the ATM to warn customers to cover the keypad when entering their PIN. CD

Gaming Machines and SSBTs

- Gaming machines shall be sited in the locations specified on the premises plans. CD & CV
- Gaming machines shall be sighted so that the cashiers from all counter positions have direct line of sight of the machines and the customers using them. CD & CV
- Gaming machines shall not be emptied whilst customers are present on the premises and the doors are unlocked. CD
- Self-service betting terminals shall not be emptied whilst customers are present on the premises and the doors are unlocked. CD
- Gaming machines and self-service betting terminals shall not be emptied whilst customers are present on the premises and the doors are unlocked.
 CD
- Gaming machines shall not be emptied when there is only one member of staff on the premises. CD
- Self-service betting terminals shall not be emptied when there is only one member of staff on the premises. **CD**
- Gaming machines and self-service betting terminals shall not be emptied when there is only one member of staff on the premises. CD
- The number of self-service betting terminals permitted on the premises is [insert number]. **CV**
- The over 18 area containing the category C gaming machines will be enclosed with a floor to ceiling partition wall with one point for egress and ingress. CV
- Privacy screening, known as a 'gaming machine pod' shall not enclose the
 customer to such a degree that would restrict the customer's peripheral
 vision of the premises when playing the machine in either a standing or
 sitting position and prevent a member of staff from observing that person.
 CD & CV

 No other gambling facilities shall be provided in a gaming machine enclosure so as to allow a customer the ability to play the machine and participate in other forms of gambling. CV

Multiple Storey Venues

- Access to the [floor number] floor of the premises will be controlled by members of staff and a door which can only be operated by members of staff will be positioned at the bottom of the stairs thereby restricting access to only those with staff approval. CD
- A minimum of one member of staff shall be present at all times when the [floor number] floor is being used by customers. CD & CV
- The licensee shall install and maintain an internal intercom/phone system to enable staff to communicate with one another on all floors of the premises. CD & CV
- The licensee shall install monitors within the staff cashier counter areas on all floors that will display live CCTV footage from inside and outside the premises. CD & CV
- attack alarm shall be installed and maintained behind the ground and first floor cashier counters which would alert [operator name] Security and the police. CD
- magnetic lock (Maglock) device will be installed and maintained on the customer toilet door on the [floor number] floor which will be operated by a member of staff from the cashiers counter on the [floor number] floor. CD
 & CV

Betwatch Scheme

 As soon as possible, and in any event within 1 month from the grant of this licence, the premises shall join the Betwatch scheme. CD & CV

Documents Provided to the Licensing Authority

• The licensee shall provide the Licensing Authority with their compliance/operating manual which sets out all of the premises policies to meet the regulatory requirements under the Gambling Act 2005 and shall provide a copy of any update or revision as soon as practicable following the implementation of that change. CD, FO & CV

<u>Caerphilly County Borough Council - Integrated Impact Assessment</u>

This integrated impact assessment (IIA) has been designed to help support the Council in making informed and effective decisions whilst ensuring compliance with a range of relevant legislation, including:

- > Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011
- Welsh Language (Wales) Measure 2011
- ➤ Socio-economic Duty Sections 1 to 3 of the Equality Act 2010
- ➤ Well-being of Future Generations (Wales) Act 2015
- > Statutory Consultation v Doctrine of Legitimate Expectation and Gunning Principles

<u>PLEASE NOTE</u>: Section 3 Socio-economic Duty only needs to be completed if proposals are of a strategic nature or when reviewing previous strategic decisions. See page 6 of the <u>Preparing for the Commencement of the Socio-economic Duty</u> Welsh Government Guidance.

1. Proposal Details			
Lead Officer	Head of Service	Service Area & Department	Date
⊕ Dacqui Morgan ∞	Robert Hartshorn	Public Protection / Licensing	10.11.21

Is this p	ropos	sal a (please tick relevant box)					
Policy	*		Strategy / Plan	Practice	Procedure	Restructure	Project	

What is the proposal to be assessed? Provide brief details of the proposal and provide a link to any relevant report or documents.

In accordance with the Gambling Act 2005, the Licensing Authority must prepare, consult upon and approve a Statement of Licensing Policy that must be reviewed every three years. The current Policy was approved by Council and published in January 2019. The policy must contain objectives regarding the following:-

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
- Ensuring that gambling is conducted in a fair and open way, and
- Protecting children and other vulnerable persons from being harmed or exploited by gambling.

The Policy has been reviewed and a consultation exercise undertaken with relevant bodies, individuals, residents and businesses throughout the Borough who have been invited to comment. The revised policy will be considered by Members of the Licensing & Gambling Committee for comment prior to submission to Full Council on the 26th January 2022.

The existing policy can be found on the CCBC website at Statement-of-Licensing-Policy-Gambling-Act.aspx (caerphilly.gov.uk)

2. Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011

(The Public Sector Equality Duty requires the Council to have "due regard" to the need to eliminate unlawful discrimination, harassment and victimisation; advance equality of opportunity between different groups; and foster good relations between different groups). Please note that an individual may have more than one protected characteristic.

	Protected Characteristics	Does the proposal have any positive, negative or neutral impacts on the protected characteristics and how?	If there are negative impacts how will these be mitigated?	What evidence has been used to support this view?
Fage 82	Age (people of all ages)	The policy and statutory objectives specifically aim to protect under 18's from negative impacts of gambling with the following objective -: • Protecting children and other vulnerable persons from being harmed or exploited by gambling.	n/a	The policy specifically aims to protect young and vulnerable people from gambling harms or exploitation and includes a number of protections to achieve this.
	Disability (people with disabilities/ long term conditions)	A/A		A/A
	Gender Reassignment (anybody who's gender identity or gender expression is different to the sex they were assigned at birth)	n/a		

Marriage or Civil Partnership (people who are married or in a civil partnership)	n/a		
Pregnancy and Maternity (women who are pregnant and/or on maternity leave)	n/a		
Race (people from black, Asian and minority ethnic communities and different racial backgrounds)	n/a		
Protected Characteristics	Does the proposal have any positive, negative or neutral impacts on the protected characteristics and how?	If there are negative impacts how will these be mitigated?	What evidence has been used to support this view?
Religion or Belief (people with different religions and beliefs including people with no beliefs)	n/a		
Sex (women and men, girls and boys and those who self-identify their gender)	n/a		
Sexual Orientation (lesbian, gay, bisexual, heterosexual)	n/a		

3. Socio-economic Duty (Strategic Decisions Only)

(The Socio-economic Duty gives us an opportunity to do things differently and put tackling inequality genuinely at the heart of key decision making. Socio-economic disadvantage means living on a low income compared to others in Wales, with little or no accumulated wealth, leading to greater material deprivation, restricting the ability to access basic goods and services)

Please consider these additional vulnerable groups and the impact your proposal may or may not have on them:

- > Single parents and vulnerable families
- People with low literacy/numeracy
- > Pensioners
- > Looked after children
- > Homeless people

- > Carers
- > Armed Forces Community
- > Students
- > Single adult households
- > People misusing substances
- > People who have experienced the asylum system
- > People of all ages leaving a care setting
- > People living in the most deprived areas in Wales (WIMD)
- > People involved in the criminal justice system

Socio-economic Disadvantage	Does the proposal have any positive, negative or neutral impacts on the following and how?	If there are negative impacts how will these be mitigated?	What evidence has been used to support this view?
Low Income / Income Poverty (cannot afford to maintain regular payments such as bills, food, clothing, transport etc.)			
Socio-economic Disadvantage	Does the proposal have any positive, negative or neutral impacts on the following and how?	If there are negative impacts how will these be mitigated?	What evidence has been used to support this view?
Low and/or No Wealth (enough			
money to meet basic living costs			
and pay bills but have no savings to			
deal with any unexpected spends			
and no provisions for the future)			
Material Deprivation (unable to access basic goods and services i.e.			
financial products like life			
insurance, repair/replace broken			
electrical goods, warm home,			
hobbies etc.)			
Area Deprivation (where you live			
(rural areas), where you work			
(accessibility of public transport)			

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Socio-economic Background (social class i.e. parents education, employment and income)		
Socio-economic Disadvantage (What cumulative impact will the proposal have on people or groups because of their protected characteristic(s) or vulnerability or because they are already disadvantaged)		

4. Corporate Plan – Council's Well-being Objectives

(How does your proposal deliver against any/all of the Council's Well-being Objectives? Which in turn support the national well-being goals for Wales as outlined in the Well-being of Future Generations (Wales) Act 2015. Are there any impacts (positive, negative or neutral? If there are negative impacts how have these been mitigated?) Well-being Objectives

Objective 1 - Improve education opportunities for all	n/a
Objective 2 - Enabling employment	Gambling establishments provide employment opportunities within the county borough.
Objective 3 - Address the availability, condition and sustainability of homes throughout the county borough and provide advice, assistance or support to help improve people's well-being	n/a
Objective 4 - Promote a modern, integrated and sustainable otransport system that increases opportunity, promotes prosperity and minimises the adverse impact on the environment	n/a
Objective 5 - Creating a county borough that supports healthy lifestyle in accordance with the Sustainable Development principle with in the Well-being of Future Generations (Wales) Act 2015	The licensing objectives are key pillars to protection from the harms associated with gambling. The Council recognises that the licensing function is only one means of promoting delivery of the three licensing objectives and should not therefore be seen as a means for solving any or all problems associated with gambling within the community. The Council continues to work in partnership with neighbouring authorities, Heddlu Gwent Police, Public Health, the Safer Caerphilly County Borough Community Safety Partnership, local businesses, local people and those involved in child protection to promote the licensing objectives as outlined above.
Objective 6 - Support citizens to remain independent and improve their well-being	n/a

4a. Links to any other relevant Council Policy

(How does your proposal deliver against any other relevant Council Policy?)

The Council expects that in granting an authorisation the holder of that authorisation will take all reasonable and practical steps to prevent and eliminate unlawful discrimination and to promote equality of opportunity and good relations within and between staff, customers and visitors.

5. Well-being of Future Generations (Wales) Act 2015 – The Five Ways of Working (ICLIP)

(Also known as the sustainable development principles. The Act requires the Council to consider how any proposal improves the economic, social,

	environmental and	d cultural well-being of Wales using the five ways of working as a baseline)			
	Ways of Working	How have you used the Sustainable Development Principles in forming the proposal?			
	Long Term	The policy is required to be reviewed and consulted upon every three years to ensure it is relevant and keeps up to date with societal behaviours and legislator changes.			
	Prevention	There is an emphasis on prevention as the policy and the licensing process ensures that a number of checks and safeguards are in place before a licence is granted. There is also involvement particularly through the consultation process for applications allowing other agencies and the community to input into the decision making process.			
- 490 00	Integration	Under the Act and the policy interested Parties can make representations about licence applications, or apply for a review of an existing licence based on the three licensing objectives as detailed above. An Interested Party is someone who:- (a) Lives sufficiently close to the premises to be likely to be affected by the authorised activities; (b) Has business interests that might be affected by the authorised activities; or Represents persons in either of the two groups above. By consulting widely prior to this Policy Statement being published, the Council will take full account of local policies covering crime prevention, culture, transport, planning and tourism as part of an integrated strategy for the Council, Police and other agencies. Many of these strategies may not be directly related to the promotion of the three licensing objectives, but may indirectly impact upon them.			
	Collaboration	When preparing the revised Statement, the Authority must have regard to legislative changes and the Guidance issued by the Gambling Commission. In addition the revised policy has been developed following collaboration with neighbouring authorities comprising the Gwent Licensing Forum, i.e. Torfaen, Monmouthshire, Blaenau Gwent and Newport. The collaboration addressed			

common themes affecting all authorities but did not address local issues or considerations particular to each authority.

Involvement



The Council recognises that the licensing function is only one means of promoting delivery of the three objectives and should not therefore be seen as a means for solving any or all problems associated with gambling within the community. The Council will therefore continue to work in partnership with neighbouring authorities, Heddlu Gwent Police, Public Health, the Safer Caerphilly County Borough Community Safety Partnership, local businesses, local people and those involved in child protection to promote the licensing objectives as outlined. In addition, the Council recognises its duty under Section 17 of the Crime and Disorder Act 1998, with regard to the prevention of crime and disorder.

The Council has consulted widely upon the Statement of licensing policy prior to finalising it for consideration by Members. Consultation has been conducted in line with the Act and the Gambling Commission's Guidance. A list of those persons consulted is attached as Annex 1 of the policy document.

6. Well-being of Future Generations (Wales) Act 2015 Well-being Goals Does the proposal maximise our contribution to the Well-being Goal and how? Gambling establishments provide employment opportunities within the county borough. A Prosperous Wales Section 153 of the Gambling Act 2005 requires that the Council when making decisions about An innovative, productive and low carbon society premises licences and temporary use notices should aim to permit the use of premises for which recognises the limits of the global environment gambling insofar as it is: • In accordance with any relevant code of practice issued by the Gambling Commission; and therefore uses resources efficiently and proportionately (including acting on climate change); • In accordance with any relevant guidance issued by the Gambling Commission; and which develops a skilled and well-educated Reasonably consistent with the licensing objectives; population in an economy which generates wealth • In accordance with the Council's Statement of Licensing Policy. and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work A Resilient Wales A nation which maintains and enhances a biodiverse N/A natural environment healthy functioning ecosystems that support social, economic and ecological

resilience and the capacity to adapt to change (for climate change)	
A Healthier Wales A society in which people's physical and mental wellbeing is maximised and in which choices and behaviours that benefit future health are understood	The licensing objectives are key pillars to protection from the harms associated with gambling. The Council recognises that the licensing function is only one means of promoting delivery of the three licensing objectives and should not therefore be seen as a means for solving any or all problems associated with gambling within the community. The Council will therefore continue to work in partnership with neighbouring authorities, Heddlu Gwent Police, Public Health, the Safer Caerphilly County Borough Community Safety Partnership, local businesses, local people and those involved in child protection to promote the licensing objectives as outlined. In addition, the Council recognises its duty under Section 17 of the Crime and Disorder Act 1998, with regard to the prevention of crime and disorder.
A More Equal Wales A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio-economic background and circumstances)	The Council ensures that it treats all individuals who are renewing or making new applications for licenses, with equal respect in line with the Council's Strategic Equality Plan

Well-being Goals	Does the proposal maximise our contribution to the Well-being Goal and how?
A Wales of Cohesive Communities Attractive, viable, safe and well-connected communities	N/A
A Wales of Vibrant Culture and Thriving Welsh Language A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation	 Gambling can be a form or recreation and there are safeguards within the legislation and the policy to ensure it is operated in line with the three licensing objectives. Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime, Ensuring that gambling is conducted in a fair and open way, and Protecting children and other vulnerable persons from being harmed or exploited by gambling.
A Globally Responsible Wales A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being	N/A

7. Welsh Language (Wales) Measure 2011 and Welsh Language Standards

(The Welsh Language Measure 2011 and the Welsh Language Standards require the Council to have 'due regard' for the positive or negative impact a proposal may have on opportunities to use the Welsh language and ensuring the Welsh language is treated no less favourably than the English language) insert link to WL Commissioners Policy Making Standards Guidance



Requirement	Does the proposal have any positive, negative or neutral impacts on the following and how?	If there are negative impacts how will these be mitigated?	What evidence has been used to support this view? e.g the WESP, TAN20, LDP, Pupil Level Annual School Census
Links with Welsh Government's	Positive		
Cymraeg 2050 Strategy and CCBC's	Policy is bilingual		
Five Year Welsh Language Strategy			
2017-2022 and the Language Profile			
Compliance with the Welsh Language Standards. Specifically Standards 88 - 93	Positive Policy is bilingual		
Opportunities to promote the Welsh	Positive		
language e.g. status, use of Welsh Janguage services, use of Welsh in Peveryday life in work / community	Policy is bilingual		
Opportunities for persons to use the Welsh language e.g. staff, residents and visitors	Neutral impact.		
Treating the Welsh language no less favourably than the English language	Positive Policy is bilingual		

7a. Having considered the impacts above, how has the proposal been developed so that there are positive effects, or increased positive effects on (a) opportunities for persons to use the Welsh language, and b) treating the Welsh language no less favourably than the English language.

The policy is completely bilingual and so the Welsh language has been treated no less favourably than the English language.

8. Data and Information

(What data or other evidence has been used to inform the development of the proposal? Evidence may include the outcome of previous consultations, existing databases, pilot projects, review of customer complaints and compliments and or other service user feedback, national and regional data, academic publications and consultants' reports etc.)

academic publications and consultants' reports et		
Data/evidence	Key relevant findings	How has the data/evidence informed this
(Please provide link to report if appropriate)	Rey relevant initialigs	proposal?
		The changes as a result of this review merely
The policy has been in existence since 2007		provide information on licensing conditions in
when the Gambling Act 2005 was implemented.		one part of the policy with additional
The policy has been reviewed every three years		information in order to increase understanding
since then with consultation with relevant		and assist relevant parties.
stakeholders, responsible authorities (RA's) and		
licensees each time.		The model pool of conditions can be selected as
		required and appropriate and standardised
The draft policy for 2022 is generally unchanged		wording aids consistency in the sector.
from the previous version other than revised		
dates and contact details for RA's. The main		
wchange is an addition of annex 7 to the policy which gives details of all licensing conditions.		
which gives details of all licensing conditions.		
There are three types of conditions. Mandatory		
conditions that legislation dictates must be applied, default conditions which are applied		
unless an applicant asks for them to be removed		
and a pool of model conditions that may be		
utilised by the applicant to demonstrate		
compliance with the licensing objectives or an		
RA in order to ensure compliance etc.		
TA III order to crisure compilative etc.		

Were there any gaps identified in the evidence and data used to develop this proposal and how will these gaps be filled? Details of further consultation can be included in Section 9.

9. Consultation

(In some instances, there is a legal requirement to consult. In others, even where there is no legal obligation, there may be a legitimate expectation from people that a consultation will take place. Where it has been determined that consultation is required, The Gunning Principles must be adhered to. Consider the Consultation and Engagement Framework. Please note that this may need to be updated as the proposal develops and to strengthen the assessment.

Briefly describe any recent or planned consultations paying particular attention to evidencing the Gunning Principles.

As required by statute relevant stakeholders have been consulted on the revised policy. Consultation took place between 8th October 2021 and 8th November 2021 via Microsoft forms and links to the revised policy on the CCBC website. Required consultees were emailed or written to by post to make them aware of the revisions and the link to the consultation itself.

 $\mathbf{\Phi}$ The consultation questions were as follows

21.Do you feel that the proposed Statement of Licensing Policy is effective or ineffective in the way it deals with applications for premises licences for betting offices, adult gaming and family entertainment centres and when granting permits for gaming and gaming machines in clubs and pubs and small society lotteries?

2. Please give reasons for your answer and outline any changes to the policy that you feel would make it more effective.

At the end of the consultation period the authority received 2 responses.

As a result of the responses it is proposed information in relation to the National Gambling helpline number and website for Gamble Aware will be added to the information section within the council's policy.

The policy will also be considered by the Licensing & Gambling Committee on the 14th of December for comment prior to submission to Full Council on 26th January 2022.

10. Monitoring and Review	
How will the implementation and the impact of the proposal be monitored, including implementation of any amendments?	Any complaints, comments about the policy received will be considered and fed into the process at the next review. Any issues of a serious matter can be dealt with via a revision before the next review date if required .
What are the practical arrangements for monitoring?	All complaints about licensing matters are recorded and monitored.
How will the results of the monitoring be used to develop future proposals?	As above.
When is the proposal due to be reviewed?	Reviewed in winter 2024 ready for publication in January 2025
Who is responsible for ensuring this happens?	Licensing Manager

11. Recommendation and Reasoning					
TI. RECOIL	intertuation and Reasoning				
$\int_{\mathbb{R}} \mathbf{D} \mathbf{x}$	Implement proposal with no amendments				
	Implement proposal taking account of the mitigating actions outlined				
	Reject the proposal due to disproportionate impact on equality, poverty and socio-economic disadvantage				
Have you	contacted relevant officers for advice and guidance?				

12. Reason(s) for Recommendation

(Provide below a summary of the Integrated Impact Assessment. This summary should be included in the "Summary of Integrated Impact Assessment" section of the Corporate Report Template. The Integrated Impact Assessment should be published alongside the Report proposal).

The changes to the policy as a result of this review are minor and merely provide information on licensing conditions in one part of the policy with additional information in order to increase understanding and assist relevant parties. The model pool of conditions can be selected as required and appropriate and standardised wording aids consistency in the sector. The UK Government is currently undertaking a review of the Gambling Act 2005 with a view to ensuring that the regulatory framework is fit for purpose within the digital age and can continue to meet its aims of protecting children and vulnerable people, prevent gambling related crime, and keep gambling fair and open. A White Paper is expected later this year which may result in legislative changes that will require a comprehensive review of the statement of principles in the near future. However, this will not avoid the statutory requirement to now review and publish a statement of principles for the next three-year period.

13. Version Control

(The IIA should be used in the early stages of the proposal development process. The IIA can be strengthened as time progresses to help shape the proposal. The Version Control section will act as an audit trail to evidence how the IIA has been developed over time)

Oversion No. Author		Author	Brief description of the amendments/update	Revision Date
9				

Integrated Impact Assessment Author		
Name:	Jacqui Morgan	
Job Title:	Trading Standards, Licensing & Registrars Manager	
Date:	10.11.21	

Head of Service Approval		rvice Approval
	Name:	Robert Hartshorn

Job Title:	Head of Public Protection, Community & leisure.		
Signature	Past He	Date:	11.11.21

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